

Special Purpose Financial Statements and Independent Auditor's Report

Wipro CRM Services B.V.

(Amount in EUR in thousands, unless otherwise stated)

31 March 2025

INDEPENDENT AUDITORS' REPORT

To the Board of Directors of Wipro CRM Services B.V.

Report on the Audit of the Special Purpose Financial Statements**Opinion**

We have audited the accompanying special purpose financial statements of Wipro CRM Services B.V. ("the Company"), which comprise the Balance Sheet as at 31 March 2025, and the Statement of Profit and Loss (including Other Comprehensive Income), the Statement of Changes in Equity and the Statement of Cash Flows for the year then ended, and a summary of significant accounting policies and other explanatory information (herein after referred to as "the Special Purpose Financial Statements"). As explained in Note 2 (A) to the Special Purpose Financial Statements, these Special Purpose Financial Statements include limited information and have been prepared by the Management of Wipro Limited ("the Parent") solely for inclusion in the annual report of Wipro limited for the year ended 31 March 2025 under the requirements of section 129(3) of the Companies Act, 2013, in accordance with the accounting policies of the Parent and in compliance with the recognition and measurement principles laid down in Indian Accounting Standards prescribed under section 133 of the Act read with the Companies (Indian Accounting Standards) Rules, 2015, as amended, ("Ind AS").

In our opinion and to the best of our information and according to the explanations given to us, the aforesaid special purpose financial statements give a true and fair view in conformity with the basis of presentation referred to in Note 2 (A) to the Special Purpose Financial Statements, of the state of affairs of the Company as at 31 March 2025, and loss and other comprehensive income, changes in equity and its cash flows for the year ended on that date.

Basis for Opinion

We conducted our audit in accordance with the Standards on Auditing (SAs) specified under section 143(10) of the Act. Our responsibilities under those Standards are further described in the Auditor's Responsibilities for the Audit of the Special Purpose Financial Statements section of our report. We are independent of the Company in accordance with the *Code of Ethics* issued by the Institute of Chartered Accountants of India (ICAI) and we have fulfilled our other ethical responsibilities in accordance with these requirements and the Code of Ethics. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion on the Special Purpose Financial Statements.

Basis of Accounting and Restriction on Use

Without modifying our opinion, we draw attention to Note 2 (A) to the Special Purpose Financial Statements. The Special Purpose Financial Statements are prepared for inclusion in the annual report of Ultimate Holding Company under the requirements of section 129(3) of the Companies Act, 2013. As a result, the special purpose financial statements may not be suitable for any other purpose. Our report is intended solely for the company and Wipro Limited and should not be distributed to or used by parties other than the company and Wipro Limited.

Management Responsibility for the Special Purpose Financial Statements

The Company's management and Board of Directors are responsible for the matters stated in section 134(5) of the Act with respect to the preparation of these special purpose financial statements that give a true and fair view of the financial position, financial performance and total comprehensive income, changes in equity and cash flows of the Company in accordance with the accounting principles generally accepted in India, including the Indian accounting Standards (Ind AS) prescribed under section 133 of the Act. This responsibility also includes maintenance of adequate accounting records in accordance with the provisions of the Act for safeguarding the assets of the Company and for preventing and detecting frauds and other irregularities; selection and application of appropriate accounting policies; making judgments and estimates that are reasonable and prudent; and design, implementation and maintenance of adequate internal financial controls, that were operating effectively for ensuring the accuracy and completeness of the accounting records, relevant to the preparation and presentation of the special purpose financial statements that give a true and fair view and are free from material misstatement, whether due to fraud or error.

In preparing the special purpose financial statements, management and Board of Directors are responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

The Board of Directors are also responsible for overseeing the Company's financial reporting process.

Auditors' Responsibilities for the Audit of the Special Purpose Financial Statements

Our objectives are to obtain reasonable assurance about whether the special purpose financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with SAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these special purpose financial statements.

As part of an audit in accordance with SAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the special purpose financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances on whether the company has adequate internal financial controls with reference to the special purpose financial statements in place and the operating effectiveness of such controls.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.

D Prasanna & Co.

Chartered Accountants

No.192, S.C. Road, Basavanagudi,
Bangalore, 560 004

Contact No.: 98451-67131

Email id: caprasanna.64@gmail.com

- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditors' report to the related disclosures in the special purpose financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditors' report. However, future events or conditions may cause the Company to cease to continue as a going concern; and
- Evaluate the overall presentation, structure, and content of the special purpose financial statements, including the disclosures, and whether the special purpose financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

Bengaluru
May 22, 2025

For **D. Prasanna & Co.**
Chartered Accountants
Firm's Registration No.009619S

sd/-

D Prasanna Kumar
Proprietor
Membership No. 211367

Wipro CRM Services B.V.
Balance Sheet As at 31st March 2025
(Amount in EUR , unless otherwise stated)

	Notes	As at 31 March 2025 (‘000)	As at 31 March 2024 (‘000)
ASSETS			
Non-current assets			
Property, plant and equipment	3	-	1
		<u>-</u>	<u>1</u>
Current assets			
Other financial assets	4	-	744
Other assets	5	-	3
Current tax asset (Net)		10	23
		<u>10</u>	<u>770</u>
		<u>10</u>	<u>770</u>
EQUITY AND LIABILITIES			
Equity			
Equity share capital	6	20	20
Other equity	7	(107)	(22)
		<u>(87)</u>	<u>(2)</u>
Liabilities			
Current liabilities			
Inter-Company Loan Payable	9	-	100
Other financial liabilities	8	62	613
Statutory liabilities	10	4	30
Provisions	11	31	29
		<u>97</u>	<u>772</u>
		<u>10</u>	<u>770</u>
Summary of significant accounting policies and other explanatory information	1-2		

The accompanying notes are an integral part of these financial statements.

As per Our reports attached

For D. Prasanna & Co.,
Chartered Accountants

Firm’s Registration No.:
009619S

sd/-

D. Prasanna & Co.,
Proprietor

Membership No.: 211367 Place :
Bengaluru
Date - May 22, 2025

For and on behalf of the Board of
Directors of Wipro CRM Services B.V.

sd/-

Sarat Chand
Director

sd/-

Shaily Jain
Director

Wipro CRM Services B.V.
Statement of Profit and Loss for the Year ended 31st March 2025
(Amount in EUR , unless otherwise stated)

	Notes	Year ended March 31, 2025 ('000)	Year ended March 31, 2024 ('000)
REVENUE			
Revenue from operations	12	81	499
Other income	13	2	4
		83	503
EXPENSES			
Employee benefits expense	14	123	290
Sub-contracting and technical fees		-	173
Finance costs	15	4	4
Lifetime expected credit loss		(28)	-
Other expenses	16	73	98
		172	565
Profit before tax		(89)	(62)
Tax expense	17		
Current tax		(5)	-
Deferred tax		-	-
Total tax expense		(5)	-
Net profit/(loss) for the year		(84)	(62)
Other Comprehensive Income		-	-
Total Other Comprehensive Income for the year (net of tax)		-	-
Total comprehensive income for the year		(84)	(62)
Earnings per equity share	18		
Basic and diluted		(4.20)	(3.10)

Summary of significant accounting policies and other explanatory information

1-2

The accompanying notes are an integral part of these financial statements.

As per Our reports attached

For D. Prasanna & Co.,
Chartered Accountants
Firm's Registration No.: 009619S

For and on behalf of the Board of
Directors of Wipro CRM Services B.V.

sd/-

D. Prasanna & Co.,

Proprietor

Membership No.: 211367

Place : Bengaluru

Date - May 22, 2025

sd/-

Sarat Chand
Director

sd/-

Shaily Jain
Director

Wipro CRM Services B.V.
Cash Flow Statement for the Year ended 31st March 2025
(Amount in EUR , unless otherwise stated)

	Year ended March 31, 2025 (‘000)	Year ended March 31, 2024 (‘000)
Cash flow from operating activities		
Profit before tax	(89)	(62)
<u>Adjustments :-</u>		
Finance cost	4	4
Provision for doubtful debts	(28)	-
Operating profit before working capital changes	(113)	(58)
Adjustments for working capital changes:		
Decrease / (increase) in trade receivables and unbilled revenue	28	(198)
Decrease /(increase) in other assets	747	20
(Decrease) / Increase in trade payables and unearned revenues	-	(20)
(Decrease) / increase in provisions and other liabilities	(575)	86
Cash generated from operations	87	(170)
Deferred taxes Movement	-	-
Direct taxes paid	18	(26)
Net cash generated from / (used in) operating activities	(A) 105	(196)
Cash flows from investing activities:		
(Acquisition) / Proceeds from Sale of property, plant and equipment (Net)	1	(1)
Net cash generated from / (used in) investing activities	(B) 1	(1)
Cash flows from financing activities:		
Interest paid on borrowings	(4)	(4)
Other Equity Movement	(1)	-
Loans taken / (Repaid) from related parties	(100)	-
Net cash generated from / (used in) financing activities	(C) (105)	(4)
Net increase / (decrease) in cash and cash equivalents during the period (A+B+C)	1	(200)
Cash and cash equivalents at the beginning of the period	(0)	200
Cash and cash equivalents at the end of the period (refer note 10)	0	(0)
Components of cash and cash equivalents (note 10)		
Balances with banks		
in current accounts	-	-
In deposit accounts	-	-
	-	-

The accompanying notes are an integral part of these financial statements.

As per Our reports attached

For D. Prasanna & Co.,
Chartered Accountants
Firm's Registration No.: 009619S

For and on behalf of the Board of
Directors of Wipro CRM Services B.V.

sd/-

D. Prasanna & Co.,
Proprietor
Membership No.: 211367
Place : Bengaluru
Date - May 22, 2025

sd/-
Sarat Chand
Director

sd/-
Shaily Jain
Director

Wipro CRM Services B.V.
Statement of Changes in Equity for the year ended 31 March 2025
(Amount in EUR , unless otherwise stated)

Equity share capital

Particulars	Balance as at 01 April 2023 ('000)	Changes in equity share capital during the year ('000)	Balance as at 31 March 2024 ('000)
Equity share capital	20	-	20

Particulars	Balance as at 01 April 2024 ('000)	Changes in equity share capital during the year ('000)	Balance as at 31 March 2025 ('000)
Equity share capital	20	-	20

Particulars	Retained Earnings ('000)	Total ('000)
Balance as at 31 March 2023	40	40
Profit/(Loss) for the year	(62)	(62)
Balance as at 31 March 2024	(22)	(22)
Profit/(Loss) for the year	(84)	(84)
Balance as at 31 March 2025	(107)	(107)

The accompanying notes are an integral part of these financial statements.

As per Our reports attached

For D. Prasanna & Co.,
Chartered Accountants
Firm's Registration No.: 009619S

For and on behalf of the Board of Directors of
Wipro CRM Services B.V.

sd/-

D. Prasanna & Co.,
Proprietor
Membership No.: 211367
Place : Bengaluru
Date - May 22, 2025

sd/-
Sarat Chand
Director

sd/-
Shaily Jain
Director

Wipro CRM Services B.V.
SUMMARY OF MATERIAL ACCOUNTING POLICIES AND OTHER EXPLANATORY INFORMATION
(Amount in EUR unless otherwise stated)

1. The Company Overview

Wipro CRM Services B.V. ("the Company") is a subsidiary of Wipro 4C NV, incorporated and domiciled in Netherlands. The Company is provider of IT Services. The Company's ultimate holding company, Wipro Limited ("Wipro") is incorporated and domiciled in India.

Wipro 4C NV (parent of Wipro CRM Services B.V.) has been acquired by Wipro Holdings UK Limited with effect from August 10, 2020 and the financial statement is prepared as at March 31, 2025. Further, Wipro Holdings UK Limited has transferred the ownership of this entity to Wipro Societas UK as on September 12, 2023.

2.

A. Basis of preparation of financial statements

(i) Statement of compliance and basis of preparation

These Special Purpose financial statements are prepared for inclusion in the annual report of the Ultimate Holding Company (Wipro limited) under the requirements of section 129(3) of the Companies Act, 2013.

The financial statements comply in all material aspects with Indian Accounting Standards (Ind AS) notified under section 133 of the Companies Act, 2013 (the Act) [Companies (Indian Accounting Standards) Rules, 2015 (as amended)].

Accounting policies have been applied consistently to all periods presented in these financial statements, except for new accounting standards adopted by the Company.

All amounts included in the financial statements are reported in EUR, unless otherwise stated.

The Company has accumulated losses of 107,000 EUR as at 31 March 2025. The financial statement has been prepared on the assumption that the Company will continue as a going concern. Further, the Company and its holding Company has adequate liquid assets to support the operation of the Company for next one year. Accordingly, the Company will be able to realise its assets and discharge its liabilities as recorded in these financial statements in the normal course of business.

New Accounting standards, amendments and interpretations not yet adopted by the Company:

Ministry of Corporate Affairs ("MCA") notifies new standards or amendments to the existing standards under Companies (Indian Accounting Standards) Rules as issued from time to time. For the year ended March 31, 2025, MCA has not notified any new standards or amendments to the existing standards applicable to the Company.

(ii) Basis of measurement

These financial statements have been prepared on a historical cost convention and on an accrual basis.

(iii) Use of estimates and judgment

The preparation of the financial statements in conformity with Ind AS requires management to make judgments, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses. Actual results may differ from those estimates.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognized in the period in which the estimates are revised and in any future periods affected. In particular, information about significant areas of estimation, uncertainty and critical judgments in applying accounting policies that have the most significant effect on the amounts recognized in the financial statements are included in the following notes:

- a) **Revenue recognition:** The Company applies judgement to determine whether each product or services promised to a customer are capable of being distinct, and are distinct in the context of the contract, if not, the promised product or services are combined and accounted as a single performance obligation. The Company allocates the arrangement consideration to separately identifiable performance obligation deliverables based on their relative stand-alone selling price. In cases where the Company is unable to determine the stand-alone selling price the company uses expected cost-plus margin approach in estimating the stand-alone selling price. The Company uses

the percentage of completion method using the input (cost expended) method to measure progress towards completion in respect of fixed price contracts. Percentage of completion method accounting relies on estimates of total expected contract revenue and costs. This method is followed when reasonably dependable estimates of the revenues and costs applicable to various elements of the contract can be made. Key factors that are reviewed in estimating the future costs to complete include estimates of future labor costs and productivity efficiencies. Because the financial reporting of these contracts depends on estimates that are assessed continually during the term of these contracts, revenue recognized, profit and timing of revenue for remaining performance obligations are subject to revisions as the contract progresses to completion. When estimates indicate that a loss will be incurred, the loss is provided for in the period in which the loss becomes probable. Volume discounts are recorded as a reduction of revenue. When the amount of discount varies with the levels of revenue, volume discount is recorded based on estimate of future revenue from the customer.

- b) **Income taxes:** The major tax jurisdictions for the Company is Netherlands. Significant judgments are involved in determining the provision for income taxes including judgment on whether tax positions are probable of being sustained in tax assessments. A tax assessment can involve complex issues, which can only be resolved over extended time periods.
- c) **Deferred taxes:** Deferred tax is recorded on temporary differences between the tax bases of assets and liabilities and their carrying amounts, at the rates that have been enacted or substantively enacted at the reporting date. The ultimate realization of deferred tax assets is dependent upon the generation of future taxable profits during the periods in which those temporary differences and tax loss carry-forwards become deductible. The Company considers the expected reversal of deferred tax liabilities and projected future taxable income in making this assessment. The amount of the deferred tax assets considered realizable, however, could be reduced in the near term if estimates of future taxable income during the carry-forward period are reduced.
- d) **Expected credit losses on financial assets:** The impairment provisions of financial assets are based on assumptions about risk of default and expected timing of collection. The Company uses judgment in making these assumptions and selecting the inputs to the impairment calculation, based on the Company's history of collections, customer's creditworthiness, existing market conditions as well as forward looking estimates at the end of each reporting period.
- e) **Useful lives of property, plant and equipment:** The Company depreciates property, plant and equipment on written down value basis over estimated useful lives of the assets. The charge in respect of periodic depreciation is derived based on an estimate of an asset's expected useful life and the expected residual value at the end of its life. The lives are based on historical experience with similar assets as well as anticipation of future events, which may impact their life, such as changes in technology. The estimated useful life is reviewed at least annually.

B. Material accounting policies

(i) Functional and presentation currency

These financial statements are presented in Euros (EUR), which is the functional currency of the Company.

(ii) Foreign currency transactions and translation

Transactions in foreign currency are translated into the functional currency using the exchange rates prevailing at the date of the transaction. Foreign exchange gains and losses resulting from the settlement of such transactions and from translation at the exchange rates prevailing at the reporting date of monetary assets and liabilities denominated in foreign currencies are recognized in the statement of profit and loss and reported within foreign exchange gains/(losses), net.

Wipro CRM Services B.V.
SUMMARY OF MATERIAL ACCOUNTING POLICIES AND OTHER EXPLANATORY INFORMATION
(Amount in EUR unless otherwise stated)

(iii) Financial instruments

a) Non-derivative financial instruments:

Non-derivative financial instruments consist of:

- financial assets, which include cash and cash equivalents, trade receivables, unbilled receivables, finance lease receivables, employee and other advances, investments in equity and debt securities and eligible current and non-current assets; Financial assets are derecognized when substantial risks and rewards of ownership of the financial asset have been transferred. In cases where substantial risks and rewards of ownership of the financial assets are neither transferred nor retained, financial assets are derecognized only when the Company has not retained control over the financial asset.
- financial liabilities, which include long and short-term loans and borrowings, bank overdrafts, trade payables, eligible current and non-current liabilities.
- Non- derivative financial instruments are recognized initially at fair value.

Subsequent to initial recognition, non-derivative financial instruments are measured as described below:

A. Cash and cash equivalents

The Company's cash and cash equivalents consist of cash on hand and in banks and demand deposits with banks, which can be withdrawn at any time, without prior notice or penalty on the principal.

For the purposes of the cash flow statement, cash and cash equivalents include cash on hand, in banks and demand deposits with banks, net of outstanding bank overdrafts that are repayable on demand and are considered part of the Company's cash management system. In the balance sheet, bank overdrafts are presented under borrowings within current liabilities.

B. Other financial assets:

Other financial assets are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market. They are presented as current assets, except for those maturing later than 12 months after the reporting date which are presented as non-current assets. These are initially recognized at fair value and subsequently measured at amortized cost using the effective interest method, less any impairment losses. These comprise trade receivables, unbilled receivables and other assets.

C. Trade and other payables

Trade and other payables are initially recognized at fair value, and subsequently carried at amortized cost using the effective interest method. For these financial instruments, the carrying amounts approximate fair value due to the short-term maturity of these instruments.

b) Derecognition of financial instruments

The Company derecognizes a financial asset when the contractual rights to the cash flows from the financial asset expires or it transfers the financial asset and the transfer qualifies for derecognition under Ind AS 109. If the Company retains substantially all the risks and rewards of a transferred financial asset, the Company continues to recognize the financial asset and also recognizes a borrowing for the proceeds received. A financial liability (or a part of a financial liability) is derecognized from the Company's balance sheet when the obligation specified in the contract is discharged or cancelled or expires.

(iii) Equity

a) Share capital and securities premium reserve

The authorized share capital of the Company as at March 31, 2025 is 20,000 divided into 20,000 equity shares of EUR 1 each, Par value of the equity shares is recorded as share capital and the amount received in excess of par value is classified as share application money pending allotment.

Every holder of the equity shares, as reflected in the records of the Company as of the date of the shareholder meeting shall have one vote in respect of each share held for all matters submitted to vote in the shareholder meeting.

b) Retained earnings

Retained earnings comprises of the Company's undistributed loss after taxes.

(iv) Property, plant and equipment

a) Recognition and measurement

Property, plant and equipment are measured at cost less accumulated depreciation and impairment losses, if any. Cost includes expenditures directly attributable to the acquisition of the asset. General and specific borrowing costs directly attributable to the construction of a qualifying asset are capitalized as part of the cost.

b) Depreciation

The Company depreciates property, plant and equipment over the estimated useful life on written down value basis from the date the assets are available for use. Assets acquired under finance lease and leasehold improvements are amortized over the shorter of estimated useful life of the asset or the related lease term. Term licenses are amortized over their respective contract term. Freehold land is not depreciated. The estimated useful life of assets is reviewed and where appropriate are adjusted, annually. The estimated useful lives of assets are as follows:

Category	Useful life
Computer equipment and software	2 to 7 years
Furniture, fixtures and equipment	3 to 10 years

When parts of an item of property, plant and equipment have different useful lives, they are accounted for as separate items (major components) of property, plant and equipment. Subsequent expenditure relating to property, plant and equipment is capitalized only when it is probable that future economic benefits associated with these will flow to the Company and the cost of the item can be measured reliably.

Deposits and advances paid towards the acquisition of property, plant and equipment outstanding as at each reporting date and the cost of property, plant and equipment not available for use before such date are disclosed under capital work- in-progress.

(v) Impairment

A) Financial assets

The Company applies the expected credit loss model for recognizing impairment loss on financial assets measured at amortized cost, debt instruments classified as FVTOCI, lease receivables, trade receivables, lease receivables, contract assets and other financial assets. Expected credit loss is the difference between the contractual cash flows and the cash flows that the entity expects to receive discounted using effective interest rate.

Loss allowances for trade receivables, contract assets and lease receivables are measured at an amount equal to lifetime expected credit losses. Lifetime expected credit losses are the expected credit losses that result from all possible default events over the expected life of a financial instrument. Lifetime expected credit loss is computed based on a provision matrix which takes into the account risk profiling of customers and historical credit loss experience adjusted for forward looking information. For other financial assets, expected credit loss is measured at the amount equal to twelve months expected credit loss unless there has been a significant increase in credit risk from initial recognition, in which case those are measured at lifetime expected credit loss.

B) Non - financial assets

The Company assesses long-lived assets such as property, plant and equipment and acquired intangible assets for impairment whenever events or changes in circumstances indicate that the carrying amount of an asset or group of assets may not be recoverable. If any such indication exists, the Company estimates the recoverable amount of the asset or group of assets. The recoverable amount of an asset or cash generating unit is the higher of its fair value less cost of disposal (FVLCD) and its value-in-use (VIU). The VIU of long-lived assets is calculated using projected future cash flows. FVLCD of a cash generating unit is computed using turnover and earnings multiples. If the recoverable amount of the asset or the recoverable amount of the cash generating unit to which the asset belongs is less than its carrying amount, the carrying amount is reduced to its recoverable amount. The reduction is treated as an impairment loss and is recognized in the statement of profit and loss. If at the reporting date, there is an indication that a previously assessed impairment loss no longer exists, the recoverable amount is reassessed and the impairment losses previously recognized are reversed such that the asset is recognized at its recoverable amount but not exceeding written down value which would have been reported if the impairment losses had not been recognized initially.

(vi) Employee benefits

a) Social Security

Pension and social contribution plan, a defined contribution scheme, the Company makes monthly contributions based on a specified percentage of each covered employee's salary.

b) Termination benefits

Termination benefits are expensed when the Company can no longer withdraw the offer of those benefits.

c) Short-term benefits

Short-term employee benefit obligations are measured on an undiscounted basis and are recorded as expense as the related service is provided. A liability is recognized for the amount expected to be paid under short-term cash bonus or profit-sharing plans, if the Company has a present legal or constructive obligation to pay this amount as a result of past service provided by the employee and the obligation can be estimated reliably.

(vii) Provisions

Provisions are recognized when the Company has a present obligation (legal or constructive) as a result of a past event, it is probable that an outflow of economic benefits will be required to settle the obligation and a reliable estimate can be made of the amount of the obligation.

The amount recognized as a provision is the best estimate of the consideration required to settle the present obligation at the end of the reporting period, taking into account the risks and uncertainties surrounding the obligation.

When some or all of the economic benefits required to settle a provision are expected to be recovered from a third party, the receivable is recognized as an asset, if it is virtually certain that reimbursement will be received and the amount of the receivable can be measured reliably.

Provisions for onerous contracts are recognized when the expected benefits to be derived by the Company from a contract are lower than the unavoidable costs of meeting the future obligations under the contract. Provisions for onerous contracts are measured at the present value of lower of the expected net cost of fulfilling the contract and the expected cost of terminating the contract.

Wipro CRM Services B.V.
SUMMARY OF MATERIAL ACCOUNTING POLICIES AND OTHER EXPLANATORY INFORMATION
(Amount in EUR unless otherwise stated)

(viii) Revenue

The Company derives revenue primarily from software development, maintenance of software/hardware and related services, business process services, sale of IT and other products.

Revenue is recognized upon transfer of control of promised products or services to customers in an amount that reflects the consideration the Company expects to receive in exchange for those products or services. To recognize revenues, the Company applies the following five step approach: (1) identify the contract with a customer, (2) identify the performance obligations in the contract, (3) determine the transaction price, (4) allocate the transaction price to the performance obligations in the contract, and (5) recognize revenues when a performance obligation is satisfied.

At contract inception, the Company assesses its promise to transfer products or services to a customer to identify separate performance obligations. The Company applies judgement to determine whether each product or service promised to a customer is capable of being distinct, and are distinct in the context of the contract, if not, the promised products or services are combined and accounted as a single performance obligation. The Company allocates the arrangement consideration to separately identifiable performance obligations based on their relative stand-alone selling price or residual method. Stand-alone selling prices are determined based on sale prices for the components when it is regularly sold separately, in cases where the Company is unable to determine the stand-alone selling price the Company uses third-party prices for similar deliverables or the company uses expected cost-plus margin approach in estimating the stand-alone selling price.

For performance obligations where control is transferred over time, revenues are recognized by measuring progress towards completion of the performance obligation. The selection of the method to measure progress towards completion requires judgment and is based on the nature of the promised products or services to be provided.

The method for recognizing revenues and costs depends on the nature of the services rendered:

a) Time and materials contracts

Revenues and costs relating to time and materials contracts are recognized as the related services are rendered.

b) Fixed-price contracts

i) Fixed-price development contracts

Revenues from fixed-price contracts, including software development, and integration contracts, where the performance obligations are satisfied over time, are recognized using the "percentage-of-completion" method. Percentage of completion is determined based on project costs incurred to date as a percentage of total estimated project costs required to complete the project. The cost expended (or input) method has been used to measure progress towards completion as there is a direct relationship between input and productivity. If the Company is not able to reasonably measure the progress of completion, revenue is recognized only to the extent of costs incurred for which recoverability is probable. When total cost estimates exceed revenues in an arrangement, the estimated losses are recognized in the statement of profit and loss in the period in which such losses become probable based on the current contract estimates as an onerous contract provision.

A contract asset is a right to consideration that is conditional upon factors other than the passage of time. Contract assets primarily relate to unbilled amounts on fixed-price development contracts and are classified as non-financial asset as the contractual right to consideration is dependent on completion of contractual milestones.

A contract liability is an entity's obligation to transfer goods or services to a customer for which the entity has received consideration (or the amount is due) from the customer.

Unbilled revenues on other than fixed price development contracts are classified as a financial asset where the right to consideration is unconditional upon passage of time

ii) Maintenance contracts

Revenues related to fixed-price maintenance, testing and business process services are recognized based on our right to invoice for services performed for contracts in which the invoicing is representative of the value being delivered. If our invoicing is not consistent with value delivered, revenues are recognized as the service is performed using the percentage of completion method. When services are performed through an indefinite number of repetitive acts over a specified period, revenue is recognized on a straight-line basis over the specified period unless some other method better represents the stage of completion.

In certain projects, a fixed quantum of service or output units is agreed at a fixed price for a fixed term. In such contracts, revenue is recognized with respect to the actual output achieved till date as a percentage of total contractual output. Any residual service unutilized by the customer is recognized as revenue on completion of the term.

iii) Volume based contracts

Revenues and costs are recognized as the related services are rendered.

c) Products

Revenue on product sales are recognized when the customer obtains control of the specified asset.

d) Others

Any change in scope or price is considered as a contract modification. The Company accounts for modifications to existing contracts by assessing whether the services added are distinct and whether the pricing is at the stand-alone selling price. Services added that are not distinct are accounted for on a cumulative catch up basis, while those that are distinct are accounted for prospectively, either as a separate contract if the additional services are priced at the stand-alone selling price, or as a termination of the existing contract and creation of a new contract if not priced at the stand-alone selling price.

The Company accounts for variable considerations like, volume discounts, rebates and pricing incentives to customers as reduction of revenue on a systematic and rational basis over the period of the contract. The Company estimates an amount of such variable consideration using expected value method or the single most likely amount in a range of possible consideration depending on which method better predicts the amount of consideration to which the Company may be entitled.

Revenues are shown net of allowances/ returns, sales tax, value added tax, goods and services tax and applicable discounts and allowances.

The Company accrues the estimated cost of warranties at the time when the revenue is recognized. The accruals are based on the Company's historical experience of material usage and service delivery costs.

Incremental costs that relate directly to a contract and incurred in securing a contract with a customer are recognized as an asset when the Company expects to recover these costs and amortized over the contract term.

The Company recognizes contract fulfilment cost as an asset if those costs specifically relate to a contract or to an anticipated contract, the costs generate or enhance resources that will be used in satisfying performance obligations in future; and the costs are expected to be recovered. The asset so recognized is amortized on a systematic basis consistent with the transfer of goods or services to customer to which the asset relates.

The Company assesses the timing of the transfer of goods or services to the customer as compared to the timing of payments to determine whether a significant financing component exists. As a practical expedient, the Company does not assess the existence of a significant financing component when the difference between payment and transfer of deliverables is a year or less. If the difference in timing arises for reasons other than the provision of finance to either the customer or us, no financing component is deemed to exist.

The Company may enter into arrangements with third party suppliers to resell products or services. In such cases, the Company evaluates whether the Company is the principal (i.e. report revenues on a gross basis) or agent (i.e. report revenues on a net basis). In doing so, the Company first evaluates whether the Company controls the good or service before it is transferred to the customer. If Company controls the good or service before it is transferred to the customer, Company is the principal; if not, the Company is the agent.

(ix) Finance cost

Finance cost comprise interest cost on borrowings, gain or losses arising on re-measurement of financial assets at FVTPL, gains/ (losses) on translation or settlement of foreign currency borrowings and changes in fair value and gains/ (losses) on settlement of related derivative instruments. Borrowing costs that are not directly attributable to a qualifying asset are recognized in the statement of profit and loss using the effective interest method.

(x) Other income

Other income comprises interest income on deposits, dividend income and gains / (losses), net, on disposal of investments. Interest income is recognized using the effective interest method.

(xi) Income tax

Income tax comprises current and deferred tax. Income tax expense is recognized in the statement of profit and loss except to the extent it relates to a business combination, or items directly recognized in equity or in other comprehensive income.

a) Current income tax

Current income tax for the current and prior periods are measured at the amount expected to be recovered from or paid to the taxation authorities based on the taxable income for the period. The tax rates and tax laws used to compute the current tax amount are those that are enacted or substantively enacted as at the reporting date and applicable for the period. The Company offsets current tax assets and current tax liabilities, where it has a legally enforceable right to set off the recognized amounts and where it intends either to settle on a net basis, or to realize the asset and liability simultaneously.

b) Deferred income tax

Deferred income tax is recognized using the balance sheet approach. Deferred income tax assets and liabilities are recognized for deductible and taxable temporary differences arising between the tax base of assets and liabilities and their carrying amount in financial statements, except when the deferred income tax arises from the initial recognition of goodwill or an asset or liability in a transaction that is not a business combination and affects neither accounting nor taxable profits or loss at the time of the transaction.

Deferred income tax assets are recognized to the extent it is probable that taxable profit will be available against which the deductible temporary differences and the carry forward of unused tax credits and unused tax losses can be utilized. Deferred income tax liabilities are recognized for all taxable temporary differences except in respect of taxable temporary differences that is expected to reverse within the tax holiday period, taxable temporary differences associated with investments in subsidiaries, associates and foreign branches where the timing of the reversal of the temporary difference can be controlled and it is probable that the temporary difference will not reverse in the foreseeable future.

The carrying amount of deferred income tax assets is reviewed at each reporting date and reduced to the extent that it is no longer probable that sufficient taxable profit will be available to allow all or part of the deferred income tax asset to be utilized.

Deferred income tax assets and liabilities are measured at the tax rates that are expected to apply in the period when the asset is realized or the liability is settled, based on tax rates (and tax laws) that have been enacted or substantively enacted at the reporting date.

The Company offsets deferred income tax assets and liabilities, where it has a legally enforceable right to offset current tax assets against current tax liabilities, and they relate to taxes levied by the same taxation authority on either the same taxable entity, or on different taxable entities where there is an intention to settle the current tax liabilities and assets on a net basis or their tax assets and liabilities will be realized simultaneously.

Wipro CRM Services B.V.
SUMMARY OF MATERIAL ACCOUNTING POLICIES AND OTHER EXPLANATORY INFORMATION
(Amount in EUR unless otherwise stated)

(xii) Earnings per share

Basic earnings per share is computed using the weighted average number of equity shares outstanding during the period adjusted for treasury shares held. Diluted earnings per share is computed using the weighted-average number of equity and dilutive equivalent shares outstanding during the period, using the treasury stock method for options, except where the results would be anti-dilutive.

The number of equity shares and potentially dilutive equity shares are adjusted retrospectively for all periods presented for any splits and bonus shares issues including for change effected prior to the approval of the financial statements by the Board of Directors.

(xiii) Cash flow statement

Cash flow are reported using the indirect method, whereby profit for the period is adjusted for the effects of transactions of a non-cash nature, any deferrals or accruals of past or future operating cash receipts or payments and item of income or expenses associated with investing or financing cash flows. The cash from operating, investing and financing activities of the Company are segregated.

The amendment to Ind AS 7, require entities to provide disclosures about changes in their liabilities arising from financing activities, including both changes arising from cash flows and non-cash changes (such as foreign exchange gains or losses).

(xiv) Disposal of assets

The gain or loss arising on disposal or retirement of assets are recognized in the statement of profit and loss.

(xv) Commitments and contingencies

The company does not have any material capital commitments and contingencies as on 31st March'2025.

Ind AS 115 – Revenue from Contract with Customers

A. Contract Asset and Liabilities

The Company classifies its right to consideration in exchange for deliverables as either a receivable or a contract asset.

A receivable is a right to consideration that is unconditional. A right to consideration is unconditional if only the passage of time is required before payment of that consideration is due. For example, the company recognizes a receivable for revenues related to time and materials contracts or volume-based contracts. The Company presents such receivable as part of unbilled receivables at their net estimated realizable value. The same is tested for impairment as per the guidance in Ind AS 109 using expected credit loss method. Contract assets and liabilities are reported in a net position on a contract by contract basis at the end of each reporting period.

B. Remaining Performance Obligations

Revenue allocated to remaining performance obligations represents contracted revenue that has not yet been recognized which includes unearned revenue and amounts that will be invoiced and recognized as revenue in future periods. Applying the practical expedient, the Company has not disclosed its right to consideration from customer in an amount that corresponds directly with the value to the customer of the Company's performance completed to date which are, contracts invoiced on time and material basis and volume based.

C. Disaggregation of Revenues

The table below presents disaggregated revenues from contracts with customers by business segment, customer location and contract-type. The Company believes that the below disaggregation best depicts the nature, amount, timing and uncertainty of revenue and cash flows from economic factors.

Particulars	Year ended 31 March 2025 (‘000)	Year Ended 31st March 2024 (‘000)
Sale of Services	81	499
Sale of Products	-	-

Wipro CRM Services B.V.
Notes forming part of the Financial Statements for the Year ended 31st March 2025
(Amount in EUR , unless otherwise stated)

3 Property, plant and equipment

Particulars	Computers (‘000)	Total (‘000)
Gross Carrying Value :-		
As at 1st April 2023	6	6
Additions	1	1
Disposals	-	-
As at 31st March 2024	7	7
Accumulated Depreciation :-		
As at 1st April 2023	6	6
Additions	-	-
Disposals	-	-
As at 31st March 2024	6	6
Capital Work in Progress	-	-
Net Carrying value As at 31st March 2024	1	1

Particulars	Computers (‘000)	Total (‘000)
Gross Carrying Value :-		
As at 1st April 2024	7	7
Additions	-	-
Disposals	(7)	(7)
As at 31st March 2025	-	-
Accumulated Depreciation :-		
As at 1st April 2024	6	6
Additions	-	-
Disposals	(6)	(6)
As at 31st March 2025	-	-
Capital Work in Progress	-	-
Net Carrying value As at 31st March 2025	-	-

Wipro CRM Services B.V.
Notes forming part of the Financial Statements for the Year ended 31st March 2025
(Amount in EUR , unless otherwise stated)

4 Other financial assets	As at 31 March 2025 (‘000)	As at 31 March 2024 (‘000)
Current assets		
Inter-Company Receivable	-	744
	-	744
5 Other assets	As at 31 March 2025 (‘000)	As at 31 March 2024 (‘000)
Current assets		
Advance to suppliers	-	3
	-	3
6 Equity share capital	As at 31 March 2025 (‘000)	As at 31 March 2024 (‘000)
Authorised capital		
20000 Equity shares of EUR1 each (2024 : 20,000 Shares of EUR1 each)	20	20
	20	20
Issued, subscribed and paid-up capital		
20000 Equity shares of EUR1 each (2024 : 20,000 Shares of EUR1 each)	20	20
	20	20
(a) Reconciliation of the number of shares and amount outstanding at the beginning and at the end of the	As at 31 March 2025 (‘000)	As at 31 March 2024 (‘000)
Number of shares outstanding as at beginning of the year	20	20
Number of shares issued during the year	-	-
Number of shares outstanding as at the end of the year	20	20
(b) Details of share holding pattern by related parties*	As at 31 March 2025 (‘000)	As at 31 March 2024 (‘000)
Name of shareholders		
Wipro CRM Services NV	20	20
% of the holding	100%	100%

* Each share has a different face value, percentage holding is calculated on basis of total face value of shares held by each parent

(c) Terms / Rights attached to equity shares

The share capital of company is entirely

- (d) There has been no issue of bonus shares / issue of shares for consideration other than cash or buy back during five years immediately preceding

Wipro CRM Services B.V.
Notes forming part of the Financial Statements for the Year ended 31st March 2025
(Amount in EUR , unless otherwise stated)

7 Other equity

Particulars	Retained earnings ('000)	Total ('000)
As at 1 April 2024	40	40
Add :- Profit For the year	(62)	(62)
Add :- Movement during the year	-	-
Less :- Dividend paid for the year	-	-
As at 31 March 2024	(22)	(22)
Add :- Profit For the year	(84)	(84)
Add :- Movement during the year	-	-
Less :- Dividend paid for the year	-	-
As at 31 March 2025	(107)	(107)

8 Other financial liabilities

Current liabilities

	As at 31 March 2025 ('000)	As at 31 March 2024 ('000)
Inter-Company Payable	62	610
Interest Payable - Inter Company	-	4
	62	614

9 Inter-Company Loan Payable

Entity Name	Interest Rate	As at 31 March 2025 ('000)	As at 31 March 2024 ('000)
Wipro IT Services UK Societas	12M USD LIBOR+0.85% p.a.	-	100
		-	100

10 Statutory liabilities

	As at 31 March 2025 ('000)	As at 31 March 2024 ('000)
Social Security Payable	-	(1)
VAT/GST/Sales Tax Payable	4	18
Withholding Tax Payable	-	13
	4	30

11 Provisions

	As at 31 March 2025 ('000)	As at 31 March 2024 ('000)
Employee related provisions	-	1
Other provisions	31	28
	31	29

Wipro CRM Services B.V.
Notes forming part of the Financial Statements for the Year ended 31st March 2025
(Amount in EUR , unless otherwise stated)

	Year ended March 31, 2025 ('000)	Year ended March 31, 2024 ('000)
12 Revenue from operations		
Rendering of services	81	499
Sales of products	-	-
	81	499
<u>Revenue by nature of contract</u>	Year ended March 31, 2025 ('000)	Year ended March 31, 2024 ('000)
Fixed Price and maintenance contracts - Over time	81	499
Time and Material - Point in time	-	-
	81	499
<u>Type of customers</u>	Year ended March 31, 2025 ('000)	Year ended March 31, 2024 ('000)
Government & government controlled entities	-	-
Private	81	499
	81	499
13 Other income	Year ended March 31, 2025 ('000)	Year ended March 31, 2024 ('000)
Interest income	-	4
Other Foreign exchange gains, net	2	-
	2	4
14 Employee benefits expense	Year ended March 31, 2025 ('000)	Year ended March 31, 2024 ('000)
Salaries and wages	123	290
	123	290
15 Finance costs	Year ended March 31, 2025 ('000)	Year ended March 31, 2024 ('000)
Interest expense	4	4
	4	4

Wipro CRM Services B.V.
Notes forming part of the Financial Statements for the Year ended 31st March 2025
(Amount in EUR , unless otherwise stated)

16 Other expenses

	Year ended March 31, 2025 ('000)	Year ended March 31, 2024 ('000)
Legal and professional fees	68	88
Travel	2	3
Miscellaneous expenses	3	1
Other Foreign exchange losses, net	-	3
Rates, taxes and insurance	-	3
	73	98

17 Tax expense

	Year ended March 31, 2025 ('000)	Year ended March 31, 2024 ('000)
Current tax	(5)	-
Deferred tax	-	-
Total income taxes	(5)	-

18 Earnings per equity share

Basic earnings /(loss) per share amounts are calculated by dividing the profit/loss for the period attributable to equity holders by the weighted average number of equity shares outstanding during the period.

Diluted earnings /(loss) per share amounts are calculated by dividing the profit/loss attributable to equity holders (after adjusting for interest on the convertible preference shares) by the weighted average number of equity shares outstanding during the period plus the weighted average number of equity shares that would be issued on conversion of all the dilutive potential equity shares into equity shares

The following reflects the income and share data used in the basic and diluted EPS computations:

	Year ended 31 March 2025 ('000)	Year ended 31 March 2024 ('000)
Net profit after tax attributable to the equity shareholders	(84)	(62)
Weighted average number of equity shares - for basic and diluted EPS	20	20
Earnings per share - Basic and diluted (in EUR)	(4.20)	(3.10)

19 Related party disclosure

a) Parties where control exists:

Name of related party	Nature of relationship
Wipro Limited	Ultimate Holding company
Wipro CRM Services NV	Holding company
Wipro CRM Services UK Limited	Fellow Subsidiary
Wipro Holdings Investment KFT	Fellow Subsidiary
WIPRO 4C Consulting France SAS	Fellow Subsidiary
Wipro CRM Services ApS	Fellow Subsidiary
Wipro Travel Services Limited	Fellow Subsidiary
Wipro IT Services UK Societas	Holding company
Wipro Appirio (Ireland) Limited	Fellow Subsidiary

b) The Company has the following related party transactions:

Particulars	Relationship	Year ended 31 March 2025 ('000)	Year ended 31 March 2024 ('000)
Sale of services			
Wipro CRM Services NV	Holding company	81	23
Wipro Limited	Ultimate Holding company	-	199
Wipro CRM Services UK Limited	Fellow Subsidiary	-	169
Purchase of services			
Wipro CRM Services NV	Holding company	0	173
Wipro CRM Services UK Limited	Fellow Subsidiary	0	1
Wipro Limited	Ultimate Holding company	0	-
Wipro Travel Services Limited	Fellow Subsidiary	-	0
Interest expense			
Wipro IT Services UK Societas	Holding Company	4	2
Wipro Holdings Investment KFT	Fellow Subsidiary	-	3

Wipro CRM Services B.V.
Notes forming part of the Financial Statements for the Year ended 31st March 2025
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19 Related party disclosure (continued)

c) Balances payable to related parties as at year end are summarised below:

Particulars	Relationship	As at 31 March 2025 ('000)	As at 31 March 2024 ('000)
Payables and dues:			
Wipro IT Services UK Societas	Holding company	62	610
Wipro Travel Services Limited	Fellow Subsidiary	-	0
Borrowings including Interest			
Accrued			
Wipro IT Services UK Societas	Holding Company	-	104

d) Balances receivable from related parties as at year end are summarised below:

Particulars	Relationship	As at 31 March 2025 ('000)	As at 31 March 2024 ('000)
Wipro CRM Services UK Limited	Fellow Subsidiary	-	475
Wipro Limited	Ultimate Holding company	-	27
Wipro IT Services UK Societas	Fellow Subsidiary	-	135
Wipro CRM Services ApS	Fellow Subsidiary	-	107

20 Borrowings

Related Party	Interest Rate	31 March 2025 ('000)	31 March 2024 ('000)
Loans and advances from Related parties			
Wipro Holdings Investment KFT	12M USD LIBOR+0.85% p.a.	-	-
Wipro IT Services UK Societas	12M USD LIBOR+0.85% p.a.	-	100
Total		-	100
Effective rate of interest per annum		2.90%	2.90%

21 Financial instruments

Financial instruments by category

The carrying value and fair value of financial instruments by categories as at 31 March 2025 were as follows :

Particulars	Notes	FVTPL ('000)	FVTOCI ('000)	Amortized cost ('000)	Total carrying value ('000)	Total fair value ('000)
Financial assets :						
Investments		-	-	-	-	-
Trade receivables	4	-	-	-	-	-
Cash and cash equivalents		-	-	-	-	-
Unbilled revenues		-	-	-	-	-
Other financial assets		-	-	-	-	-
Total financial assets		-	-	-	-	-
Financial liabilities :						
Borrowings	9	-	-	-	-	-
Trade payables		-	-	-	-	-
Other financial liabilities	8	-	-	62	62	62
Total financial liabilities		-	-	62	62	62

The carrying value and fair value of financial instruments by categories as at 31 March 2024 were as follows :

Particulars	Notes	FVTPL ('000)	FVTOCI ('000)	Amortized cost ('000)	Total carrying value ('000)	Total fair value ('000)
Financial assets :						
Investments		-	-	-	-	-
Trade receivables	4	-	-	744	744	744
Cash and cash equivalents		-	-	-	-	-
Unbilled revenues		-	-	-	-	-
Other financial assets		-	-	-	-	-
Total financial assets		-	-	744	744	744
Financial liabilities :						
Borrowings	9	-	-	100	100	100
Trade payables		-	-	-	-	-
Other financial liabilities	8	-	-	643	643	643
Total financial liabilities		-	-	743	743	743

Notes to financial instruments

- i. The management assessed that the fair value of cash and cash equivalents, trade receivables, loans, other financial assets, trade payables, borrowings and other financial liabilities approximate the carrying amount largely due to short-term maturity of these instruments.

ii. Fair value hierarchy

Financial assets and financial liabilities measured at fair value in the statement of financial position are grouped into three Levels of a fair value hierarchy. The three Levels are defined based on the observability of significant inputs to the measurement, as follows:

Wipro CRM Services B.V.
Notes forming part of the Financial Statements for the Year ended 31st March 2025
(Amount in EUR , unless otherwise stated)

21 Financial instruments (Continued)

Level 1: Quoted prices (unadjusted) in active markets for identical assets and liabilities.

Level 2: Inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (i.e as prices) or indirectly (i.e derived from prices).

Level 3: Inputs for the assets or liabilities that are not based on observable market data (unobservable inputs).

Measurement of fair value of financial instruments

The Company's finance team performs valuations of financial items for financial reporting purposes, including Level 3 fair values, in consultation with third party valuation specialist for complex valuations, wherever necessary. Valuation techniques are selected based on the characteristics of each instrument, with the overall objective of maximizing the use of market-based information.

22 Financial risk management

The Company's activities expose it to market risk, liquidity risk and credit risk. This note explains the sources of risk which the entity is exposed to and how the entity manages the risk and the related impact in the financial statements.

Risk	Exposure arising from	Measurement
Credit risk	Cash and cash equivalent, trade receivables, financial assets measured at amortized cost	Ageing analysis
Liquidity risk	Borrowings and other financial liabilities	Rolling cash flow forecasts
Market risk – Exchange rate	Cash and cash equivalent, trade receivables, Trade payables, other assets and liabilities	Sensitivity analysis
Market risk – Interest rate	Long-term borrowings at variable rates	Sensitivity analysis

The Company's risk management is carried out by a central treasury department (of the group) under policies approved by the board of directors. The board of directors provides written principles for overall risk management, as well as policies covering specific areas, such interest rate risk, credit risk and investment of excess liquidity.

A Credit risk

Credit risk arises from cash and cash equivalents, trade receivables, investments carried at amortized cost and deposits with banks and financial institutions.

Credit risk management

The finance function of the Company assesses and manages credit risk based on internal credit rating system. Internal credit rating is performed for each class of financial instruments with different characteristics.

The Company considers the probability of default upon initial recognition of asset and whether there has been a significant increase in credit risk on an on-going basis throughout each reporting period. In general, it is presumed that credit risk has significantly increased since initial recognition if the payments are more than 30 days past due. A default on a financial asset is when the counterparty fails to make contractual payments when they fall due. This definition of default is determined by considering the business environment in which entity operates and other macro-economic factors.

Expected credit loss for trade receivables under simplified approach

Customer Credit Risk is managed as per Company's established policy, procedures and controls relating to customer credit risk management which interalia involves obtaining credit approvals, establishing credit limits and continuously monitoring the credit worthiness of customers to which the company grants credit terms in normal course of business.

B Liquidity risk

Prudent liquidity risk management implies maintaining sufficient cash and marketable securities and the availability of funding through an adequate amount of committed credit facilities to meet obligations when due. Due to the nature of the business, the Company maintains flexibility in funding by maintaining availability under committed facilities.

Management monitors rolling forecasts of the Company's liquidity position and cash and cash equivalents on the basis of expected cash flows. The Company takes into account the liquidity of the market in which the entity operates. In addition, the Company's liquidity management policy involves projecting cash flows in major currencies and considering the level of liquid assets necessary to meet these, monitoring balance sheet liquidity ratios against internal and external regulatory requirements and maintaining debt financing plans.

Wipro CRM Services B.V.
Notes forming part of the Financial Statements for the Year ended 31st March 2025
(Amount in EUR , unless otherwise stated)

22 Financial risk management (continued)

B Liquidity risk (continued)

Maturities of financial liabilities

The tables below analyze the Company's financial liabilities into relevant maturity groupings based on their contractual maturities for all financial liabilities. The amounts disclosed in the table are the contractual undiscounted cash flows.

31 March 2025	Less than 1 year ('000)	1 year to 5 years ('000)	5 years and above ('000)	Total ('000)
Non-derivatives				
Borrowings	-	-	-	-
Trade payables	-	-	-	-
Other financial liabilities	62	-	-	62
Total	62	-	-	62

31 March 2024	Less than 1 year ('000)	1 year to 5 years ('000)	5 years and above ('000)	Total ('000)
Non-derivatives				
Borrowings	100	-	-	100
Trade payables	-	-	-	-
Other financial liabilities	643	-	-	643
Total	743	-	-	743

C Interest rate risk

The Company's variable rate borrowing is subject to interest rate. Below is the overall exposure of the borrowing:

Particulars	31 March 2025 ('000)	31 March 2024 ('000)
Variable rate borrowing	-	100
Fixed rate borrowing	-	-
	-	100

Interest rate risk

Profit or loss is sensitive to higher/lower interest expense from borrowings as a result of changes in interest rates.

Particulars	31 March 2025 ('000)	31 March 2024 ('000)
Interest rates – increase by 50 basis points (50 bps)	-	1
Interest rates – decrease by 50 basis points (50 bps)	-	(1)

23 Capital management

For the purpose of the Company's capital management, capital includes issued capital, additional paid in capital and all other equity reserves attributable to the equity holders of the parent. The primary objective of the Company's capital management is to maximise the shareholder value.

The Company monitors capital using a gearing ratio, which is net debt divided by total equity as below:

- Equity includes equity share capital and all other equity components, which attributable to the equity holders
- Net Debt includes borrowings, less cash and cash equivalents.

Particulars	Note	As at 31 March 2025 ('000)	As at 31 March 2024 ('000)
Borrowings	Financial liabilities	-	100
Less: Cash and cash equivalents	Financial assets	-	-
Net Debt		-	100
Equity share capital	Equity	20	20
Other equity	Equity	(107)	(22)
Total capital		(87)	(2)
Gearing ratio		-	(42.70)

In order to achieve the objective of maximising shareholders value, the Company's capital management, amongst other things, aims to manage its capital structure and makes adjustments in light of changes in economic conditions or its business requirements. To maintain or adjust the capital structure, the Company may adjust the dividend payment to shareholders, return capital to shareholders or issue new shares. No changes were made in the objectives, policies or processes for managing capital during the current and previous years.

24 Segment information

Management currently identifies a single reportable operating segment as per Ind AS 108- 'Segment Reporting' which is information technology enabled services. These operating segments are monitored by the company's chief operating decision maker. The Company operates primarily in Netherlands and there is no other significant geographical segment.

25 Figures for the previous year have been regrouped/reclassified wherever necessary to correspond with the current year's classification / disclosure.

26 Events occurring after the reporting date

No adjusting or significant non-adjusting events have occurred between 31 March 2025 and the date of authorisation of these standalone financial statements.

For D. Prasanna & Co.,
Chartered Accountants
Firm's Registration No.: 009619S

sd/-
D. Prasanna & Co.,
Proprietor
Membership No.: 211367
Place : Bengaluru
Date - May 22, 2025

For and on behalf of the Board of Directors of Wipro
CRM Services B.V.

sd/-
Sarat Chand
Director

sd/-
Shaily Jain
Director