

The background image shows a man in a blue hard hat and an orange high-visibility safety vest with reflective silver stripes. He is wearing safety glasses and has a beard. He is looking down at a tablet computer he is holding in his hands. In the background, another person in a similar orange safety vest and blue hard hat is visible, slightly out of focus. The setting appears to be an industrial or construction site with various pipes and structures.

**Minerals company designs a
State-of-the-art data center**

Client background

Client: A global material solutions company

Industry: Materials

Area of operations: APAC, Europe, Middle East, Africa and America

Products: An extensive portfolio of specialty industrial minerals

Number of employees: Over 10,000

Challenges

The client had a disparate setup, which included multiple technologies, processes and vendors across geographies. The resultant challenges included lack of comprehensive security solution, heterogeneous LAN switching environment and decentralized vendor management, which led to operational issues. The network architecture was prone to production outage due to lack of redundancy in LAN design in critical remote sites. The client was experiencing performance issues in accessing public clouds (Azure and SAP).

In addition, end of support devices for network in remote sites needed proper inventory, manufacturer support services and a common monitoring and management platform.

Solution

Wipro built a state-of-the-art data center leveraging Cisco Nexus 9000 switches with spine and leaf architecture. Wipro's team of experts extended the network to Azure and SAP Cloud by leveraging express route to access resources in the cloud.



Enabled VXLAN in data center to resolve looping and scalability issues and provided the client the option of using multi-tenancy in the DC environment as required



Standardized architecture across various site categories using Cisco devices



Upgraded the infrastructure in remote sites in order to achieve standardized and predictable SLAs



Enabled homogeneous LAN switching and proper wireless solution by standardizing sites with Cisco equipment and controlling wireless access points using region-specific controllers



Reduced LAN switch infrastructure through better wireless coverage



Deployed HP NMI monitoring tool for proactive monitoring



Designed LAN redundancy for data centers and critical sites



Contextualized security intelligence to improve security posture by using multi-level traffic filtering and SIEM tool as security integration layer



Created a centralized service desk in different regions for round-the-clock support



Deployed a CMDB tool for central inventory and asset management

Business impact

The new architecture helped the client achieve complete LAN resiliency and aggregation links, and enabled multi-tenancy capability. It helped protect the client from external threats as it could easily integrate with multiple security solutions. The architecture design helped the client achieve better application performance and network reliability.

Highlights:



Enhanced LAN rationalization and Wi-Fi first adoption



Seamless connectivity for users due to the state-of-the-art data center



Better LAN redundancy and manageability due to transformation of remote sites using Cisco devices



Reduction in complexity of infrastructure through consolidation of technology platform



Agile and scalable model environment with catalogue based pricing



End-to-end service management through centralized service desk



Unified management and single pane of reporting for the entire estate



Better inventory and asset management for effective operations

The client was running a disparate setup with multiple technologies, multiple processes and a multi-vendor set up across geographies. Through Wipro's solution, the client now has a seamless single operating model across 34 countries, a modern datacenter that is hybrid cloud-ready and remote sites that are standardized on the Wipro-Cisco Office-in-a-Box solution.

Anand Jayaraman,
General Manager - CIS,
Continental Europe,
Wipro Ltd.



Wipro Limited

Doddakannelli, Sarjapur Road,
Bangalore-560 035, India

Tel: +91 (80) 2844 0011

Fax: +91 (80) 2844 0256

wipro.com

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For more information,
please write to us at
info@wipro.com

