Wipro's Identity Management Center (IMC)

In this ever-changing enterprise landscape, several identity and access management (IAM) solutions are deployed to enforce security controls on the different types of identities – enterprise users, privileged users, contractors, and even consumers. Solutions which were predominantly on-premise are now moving towards cloud and hybrid. From the support and maintenance perspective, it is a herculean task to manage all IAM systems. In addition, on-boarding, support and maintenance view of applications in IAM solutions is becoming challenging and cumbersome.

The solution

Wipro offers Identity Management Centre (IMC), an integrated platform with deployed identity management solutions in the enterprise and cloud platform. A single holistic service management platform for all the IAM services in an enterprise, it offers a holistic view of the organization's identity management landscape. The solution provides a 30-70% reduction in effort by leveraging Wipro's accelerators and automation capabilities.
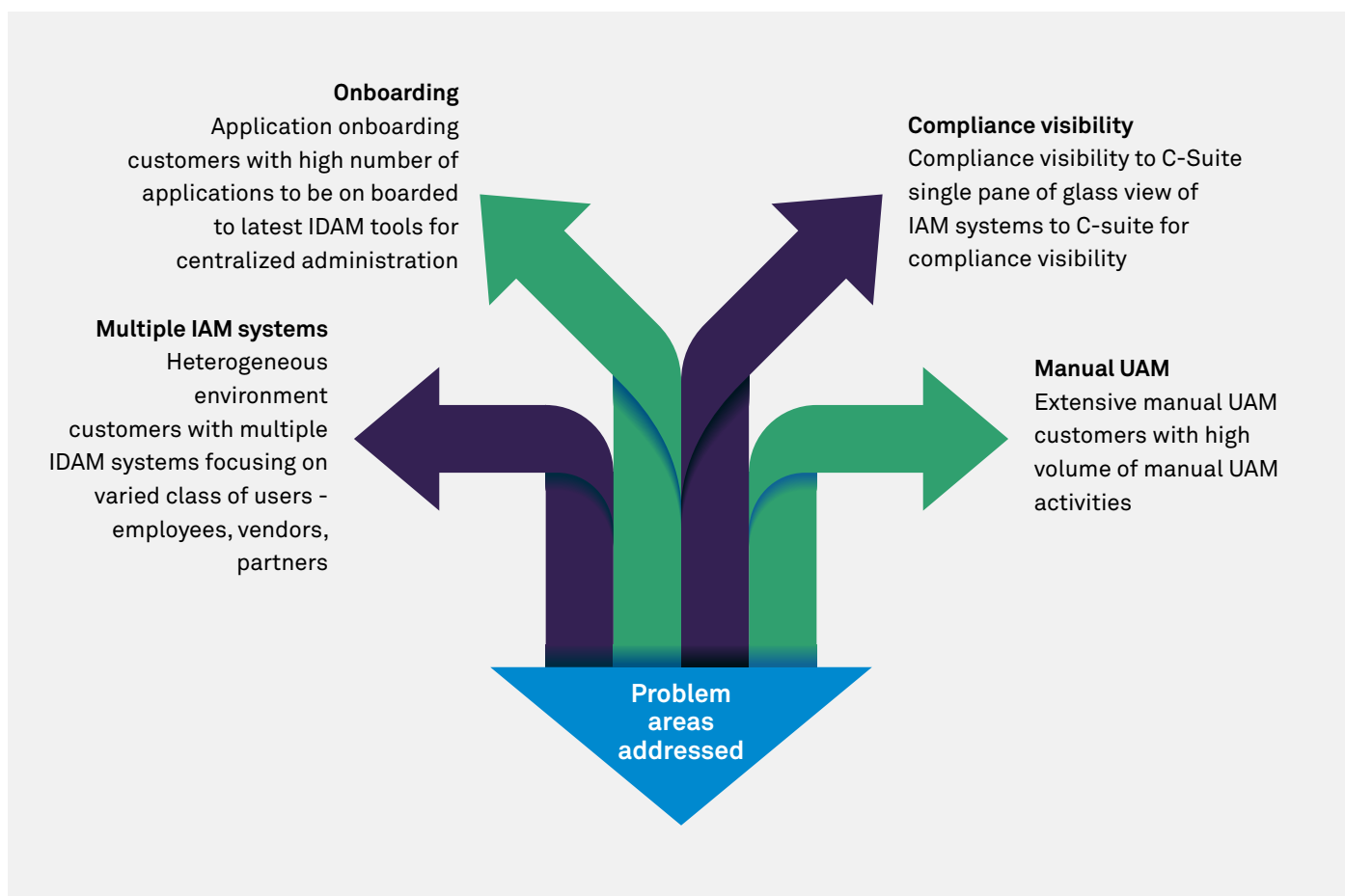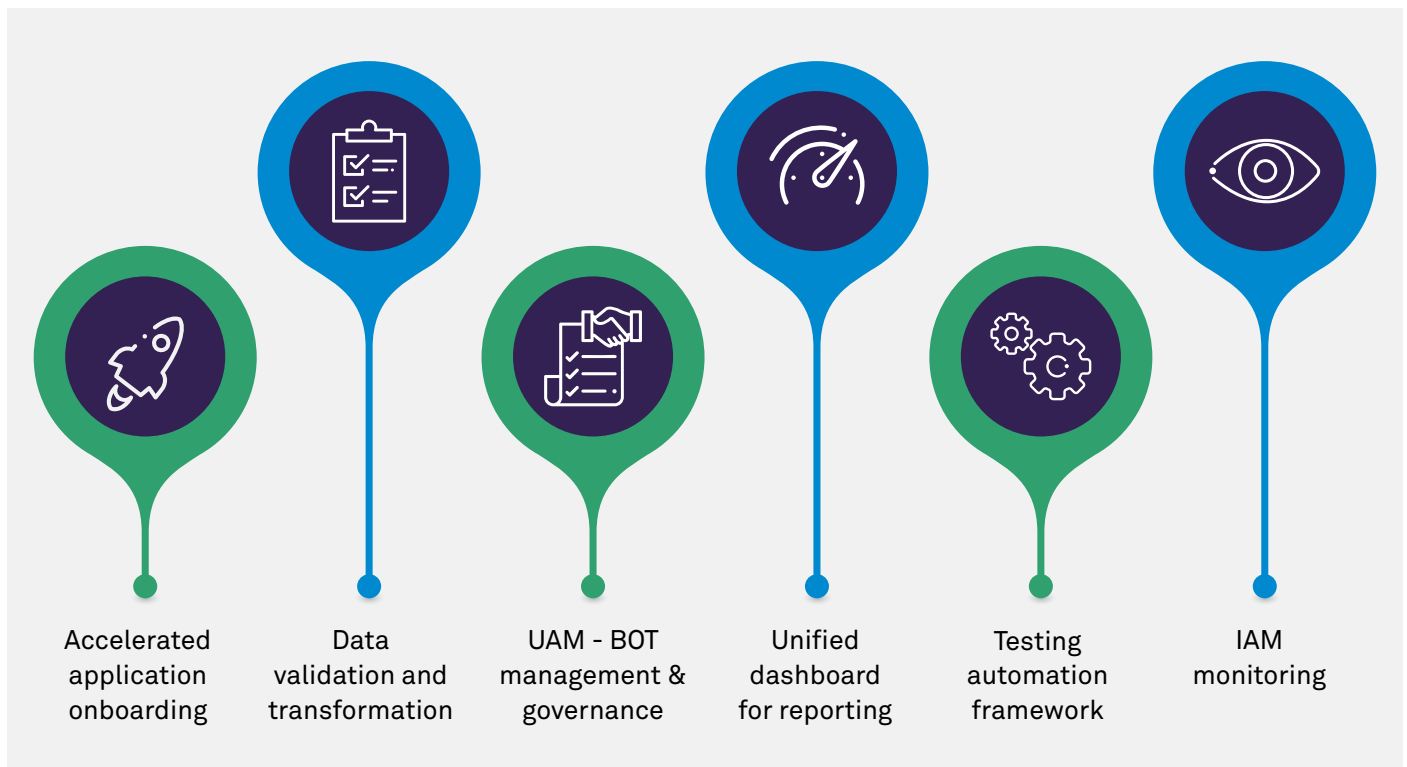
Onboarding
Application onboarding customers with high number of applications to be on boarded to latest IDAM tools for centralized administration

Compliance visibility
Compliance visibility to C-Suite single pane of glass view of IAM systems to C-suite for compliance visibility

Multiple IAM systems
Heterogeneous environment customers with multiple IDAM systems focusing on varied class of users - employees, vendors, partners

Manual UAM
Extensive manual UAM customers with high volume of manual UAM activities

Problem areas addressed

Figure 1: Product positioning

Key features

- Targeted for IAM administrators, application owners, operators, and governance teams

- Leverages API and integration methods that brings all identity management solutions deployed in the enterprise, ITSM tools, automation, and reports under single platform

- This unified portal features
  - RPA based UAM automation - bots management & governance

- Accelerators - Application on-boarding, migration toolkits and data validation & transformation

- Unified view to IAM systems integrated with IMC

- Centralized IAM monitoring and reporting dashboard

- Integrated reporting dashboard for IAM systems

- Library view of documents, process & communication templates, and connectors

- Unified view with respect to account or IAM SMEs forum

| Accelerated application onboarding | Data validation and transformation | UAM - BOT management & governance | Unified dashboard for reporting | Testing automation framework | IAM monitoring |

Key benefits

- 25-40% effort reduction for faster application onboarding to IGA, SSO and PAM systems

- 30-70% effort reduction using automation tools in IMC

- More than 27 policy checks for data massaging, validation, and transformation for error free application data uploading

- Simplified view of the enterprise identity & access management systems

- Over 35 dashboards for rich graphical representation of reporting and management trends for IAM/ITSM systems

- Centralized repository for artifacts such as documents, templates, delivery kits, etc.

Highlights

- **Automation and acceleration**
  Bot governance and management, accelerated application on-boarding and data validation & transformation

- **Unified views**
  Monitoring, reports and IAM services view of IAM systems integrated with IMC

- **Centralized Library**
  Industry best practices, IAM test cases, templates, and documents that help in implementation and support

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