A man with glasses and a light blue button-down shirt is standing at a desk. He is holding a white mug in his left hand and looking down at a laptop with his right hand. The desk has a laptop, a notebook, and some papers. The background is dark with warm, out-of-focus lights.

How a large food company took control over its complex technology landscape with Azure IaaS

Client background

Client: Multinational food and drink processing company

Industry: Food processing

Products or services: Dairy products, baby food, breakfast cereals, coffee, confectionery, etc.

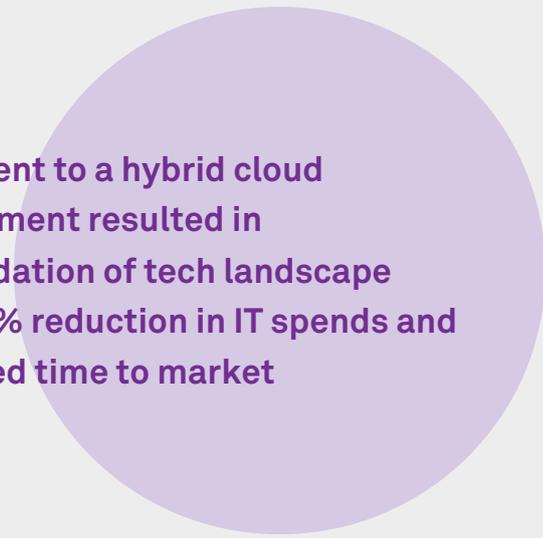
Geography or areas of operations:
Worldwide

Number of employees: Over 300,00

Challenges

The client wanted a technology partner to consolidate and migrate their enormous technology landscape across three regions – USA, Europe and APAC to a single cloud platform. Also, the **client was** contemplating to move their APAC operations from Australia to Singapore. They needed a partner who could deliver Cloud Brokerage Services to help them manage the use, performance and delivery of cloud services provided by multiple suppliers and service providers. In effect, they were facing the following challenges:

- Vast technology landscape comprising of 20,000 servers, 25 PB storage, across 9 DC and 800+ regional sites which led to huge cost overruns
- Lack of centralized control over IT operations due to existence of multiple vendors managing different applications
- Inefficient processes impacting customer experience and innovation
- Longer cycle time while onboarding new applications which affected efficiency and productivity



Movement to a hybrid cloud environment resulted in consolidation of tech landscape with 25% reduction in IT spends and improved time to market

Solution

Wipro implemented a best-in-class hybrid cloud solution that helped the client accomplish the migration journey seamlessly without any disruptions to their business. Implementation highlights:

- Migrated existing infrastructure to Wipro datacenters with a combination of private **cloud** and public cloud leveraging Azure IaaS to enable their geographic relocation
- An outcome-based model **was** enabled through Wipro's EDOC (Enterprise Digital Operations Center)
- Deployed Cloud Brokerage Services across on-premise, private and public clouds for better performance and availability
- Implemented automation of processes in the **brokerage services** to ensure efficiency and innovation
- **Met** security and compliance requirements during the migration
- **Deployed bots** and tools for preventive maintenance across the IT landscape

Business impact

The flexible and extremely scalable solution brought down client's IT spends, and improved efficiency and time-to-market. The hybrid cloud solution enabled seamless consolidation of the client's huge technology landscape. Cloud Brokerage Services, set up on a futuristic cloud architecture, ensures elasticity, efficiency and customer delight. Some key benefits include –



25% reduction in spends with their movement to outcome-based model on hybrid cloud environment



Application onboarding time reduced from months to a few days, across different geographic locations



Multi-cloud self-service and chargeback commercial model for all businesses and regions



Innovation and new product launches became faster through agile fulfilment and procurement methodologies



“Wipro brought in a wide-range of expertise with global infrastructure capabilities. With deep expertise in delivering global multi-cloud migrations, Wipro helped to move the client's IT landscape to a dynamic cloud-based environment on Azure Cloud leveraging EDOC, one of our key accelerators that helps in managing hybrid cloud set-up. This transformation clearly helped the client to reduce their physical infra-footprint, improve performance, gain uninterrupted availability and lower total cost of ownership significantly.”

Subramanian Krishnan
General Manager &
Global Client Partner,
Consumer BU, Wipro Limited.



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