



**Wipro EOT's remote suite - Smart Remote Assessment**

Remote and collaborative working has become the need of the hour for companies, mandating process assessment to be done in a secure and location agnostic manner.




Scalable, remote ready and agile engagement models



Identify process bottlenecks, compliance controls and opportunities beyond traditional RPA



Recommend hyper automation (RPA + Cognitive + Analytics) potential and automation savings roadmap



**Automated process discovery, knowledge capture and next-gen transformation recommendations.**

## Smart remote assesment features

### Digital process mining

- Pre-built connectors to any ERP/CRM/Legacy system
- Non- intrusive discovery
- Agent level task mining
- Real time interactive visualizations
- Root cause analysis of process

### Detailed output & reports

- Benchmarking
- BPMN 2.0 compliant output
- Automation opportunities
- Analytics opportunities
- Customer experience initiatives
- Enhanced compliance & controls



## Smart remote assesment benefits



Location agnostic and virtual co-working



Leverage Wipro's best practices and process libraries



Faster time to value realization

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