



The ride-hailing industry is considered to be one of the fastest-growing landscapes but faces challenges such as profitability, changing traveler needs and reducing operational costs. It's imperative to strike the right balance between managing cost effectiveness and a sustainable business model. Wipro's distinctive offerings help businesses manage challenges and retain focus on their core functions. Wipro provides an integrated solution to meet the evolving needs of your business for handling changing traveler needs, managing seasonality, enhancing customer experience, and handling fraud, along with finance & accounting and human resources services.

## **Key Takeaways**

- Innovative new age delivery model to help you be more nimble, reduce costs and arrest revenue leakages
- Wide ranging solutions to improve business profitability, scalability and sustainability through automated technology solutions and domain expertise
- Streamlined processes to drive business value and performance through business driven objectives and process excellence projects
- Highly effective fraud management operations resulting in tangible financial benefits

Helping customers in their journey to 're-invent' their business and operating models with our digital first approach and best in class execution.



We bring an integrated perspective and provide end-to-end services leveraging our robust delivery framework.

- Open Street Maps Navigation services such as labeling, curation, mapping, road classification, and more
- Trust & safety services like fraud detection, investigation, recovery, high risk transactions, and beyond

## **Features**

Our offerings focused on Ride Hailing companies include:

• Customer service via chat, email, web support, social media, phone, and other such mediums



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For more information, please write to us at **info@wipro.com** 

