



Customer Portal

Mobile enabled one stop governance portal for Wipro and its customers

Customer Portal is a one stop reporting solution for senior leadership of our customers and key internal stakeholders to get complete insights into their operations and BPS Delivery ecosystem through mobile app/ system login at any point of time.



Integrating with multiple data sources coupled with ease of access



Providing users with immediate access to reports and analysis through web based reporting

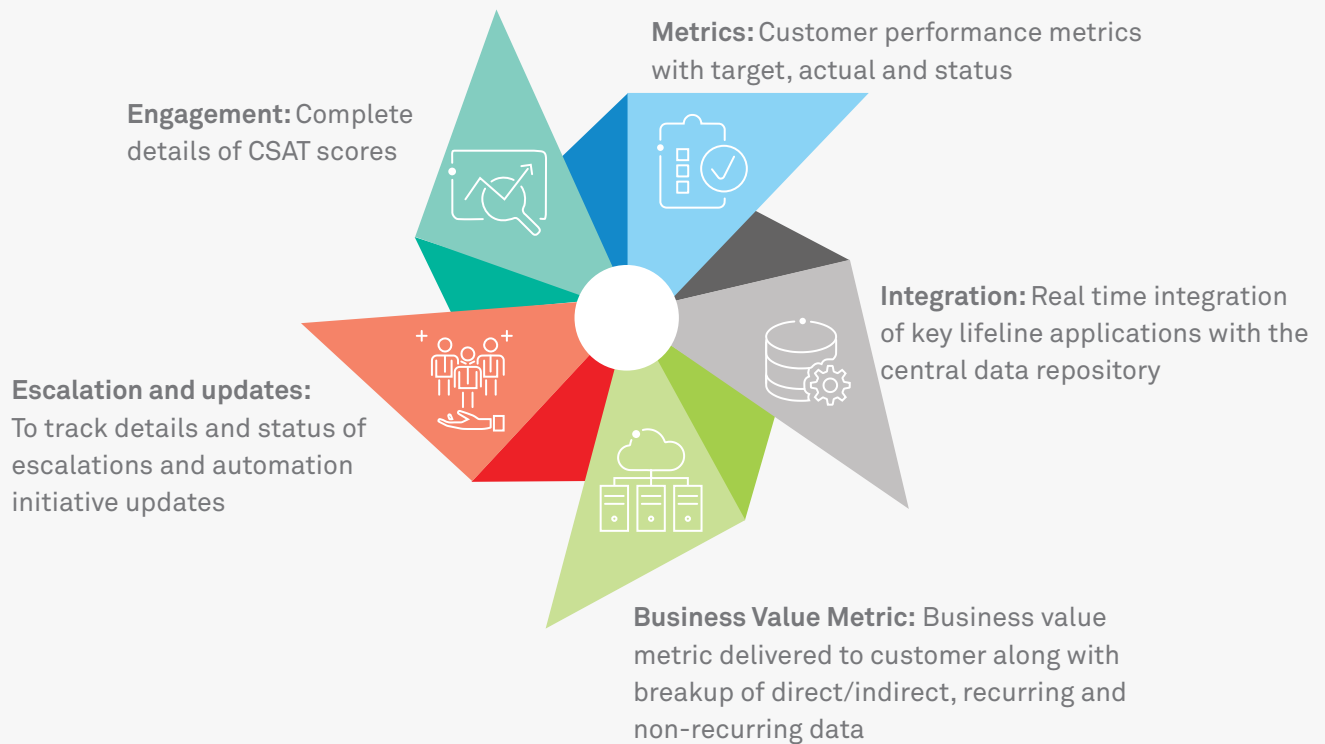


Enabling smart visualization for users and enhanced business transparency







Business value delivered with classification of direct and indirect

On the go real time
interactive dashboards
and reports

Key features



Key benefits

-  Ease of access
-  Complete view of the team's performance, accuracy, volume and productivity at the individual level
-  Track business SLAs on the go helping in taking corrective measures in advance
-  Quick view to BVM, CSAT Score and teams 'organizational structure
-  Review the progress on automation and improvement initiatives
-  Enable customers to raise concerns and track resolutions in real-time along with updates on MOM and training schedules

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of services, strong commitment to sustainability and good corporate citizenship, we have over 175,000 dedicated employees serving clients across six continents. Together we discover ideas and connect the dots to build a better and a bold new future.

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