With majority of the workforce now expected to work from home, organizations are embracing the model of 'Work from Home' that helps minimize disruptions in business while ensuring that data security is not compromised. Remote Operations provides employers with an actionable model to ensure comparable levels of efficiency and productivity of employees as before.

- Switch to virtual monitoring and camera-based controls for enhanced security
- Enable agents with collaboration tools for communication
- Real-time monitoring of agent activities
- Manage employee wellbeing remotely
- Ensure security and confidentiality with separate user roles such as admin, auditor, etc.

Limit disruption to business through a secure work from home environment
Key benefits

1. Limit disruption of business
2. Secure work from home environment
3. High information security with least experience dilution
4. High transparency and visibility
5. Infrastructure and network support
6. Measure and monitor employee productivity remotely
7. Wellness features for managing stress
8. R&R module to boost employee morale

Features

- Facial recognition and captcha enabled authentication
- Breach detection: Presence of mobile, unauthorized persons and unattended system
- Task Management: For ad hoc task creation and monitoring
- Real-time dashboards: Monitor employee productivity
- Co-working environment: Integration with popular collaboration tools like MS Teams, Slack, WebEx, Skype, Zoom, etc.
- Activity tracker
  - Login/logout time, session hours, idle time
  - Breaks taken: Lunch, tea, bio, miscellaneous
  - Unauthorized application and websites
- Notifications: Through email and mobility solution for breaches, tasks assignment and elapsed break time

Wipro Limited (NYSE: WIT, BSE: 507685, NSE: WIPRO) is a leading global information technology, consulting and business process services company. We harness the power of cognitive computing, hyper-automation, robotics, cloud, analytics and emerging technologies to help our clients adapt to the digital world and make them successful. A company recognized globally for its comprehensive portfolio of services, strong commitment to sustainability and good corporate citizenship, we have over 180,000 dedicated employees serving clients across six continents. Together we discover ideas and connect the dots to build a better and a bold new future.

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