

The background image shows a business meeting. A person in a light-colored suit is holding a clipboard with a chart and pointing at it. Another person's hand is visible on the left, holding a pen. On the table are several documents with charts and graphs. A large yellow circle is overlaid on the left side of the image, containing the title text.

Chargeback Management Solution

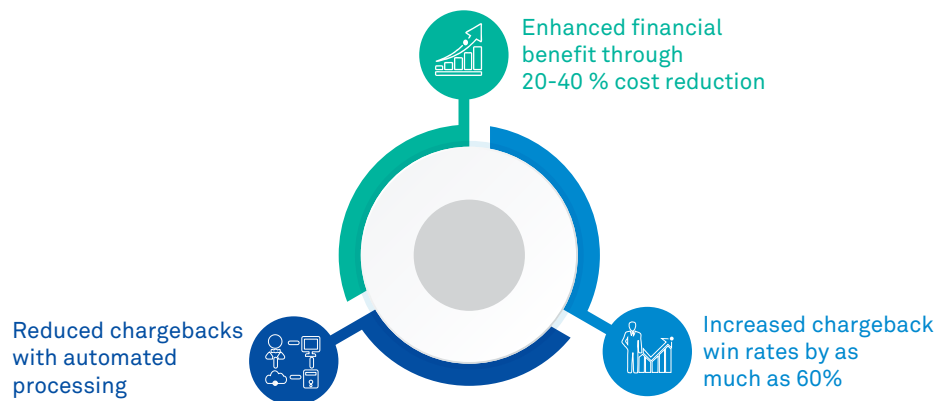
With the rise in friendly fraud, companies need to manage chargebacks to curb their extensive revenue loss. Wipro's solution, with its rich set of features and automation, enables our customers to turn the tide on chargebacks and quickly increase cash flow.

Integrated solution with best-in-class technology and service specialists to fight chargebacks

Key Takeaways

- Robust platform: Highly automated platform to identify, process and prevent chargebacks
- Domain expertise: Chargeback management experts with the right experience on several platforms and languages
- Flexible pricing models: Multiple pricing models to suit each business' needs
- Analytics & reporting: Real time dashboard and reporting for business insights

Key Benefit



Features

- Complete coverage of chargeback processing in different channels
 - Automated workflow for smooth transition between internal teams to enable the preload of standard support documents
 - Proactive alerts through integration with major banks to enable visibility into disputes raised by customers before they are categorized as a chargeback
- End-to-end solution for chargebacks - Detect, Process and Prevent
- Continuous system update resulting in accuracy and efficiency of the process

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Wipro Limited (NYSE: WIT, BSE: 507685, NSE: WIPRO) is a leading global information technology, consulting and business process services company. We harness the power of cognitive computing, hyper-automation, robotics, cloud, analytics and emerging technologies to help our clients adapt to the digital world and make them successful. A company recognized globally for its

comprehensive portfolio of services, strong commitment to sustainability and good corporate citizenship, we have over 180,000 dedicated employees serving clients across six continents. Together, we discover ideas and connect the dots to build a better and a bold new future.

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