



Seamless employee onboarding during COVID 19

Empower your onboarding team with digital capabilities of ServiceNow to offer a delightful onboarding experience



Organizations across the globe are looking for innovative ways to remotely onboard their employees during the COVID-19 pandemic. Built on top of the HRSD application offered by ServiceNow, Wipro's onboarding solution makes it possible to seamlessly onboard contingency and non-contingency workers anywhere, anytime with a simple and intuitive experience for both the employee and the hiring manager.

Empower new hires and hiring managers with a truly digital end-user experience

Consumer grade experience enablers

- Omni-channel capabilities provide flexibility to initiate and complete onboarding, receive instant notifications from any location using mobile/tablet/laptop/desktop of the new-hire and the hiring manager
- The OCR integration and e-signature feature makes it possible to provide a completely paperless digital experience to upload verification documents and validate the contents via AI capabilities
- Self-service options like service portals, knowledge articles and AI powered virtual agents improve the onboarding experience by empowering the end users

Key benefits



Quicker onboarding due to end-to-end automation, digital capabilities and self-service options



Improved business continuity due to regular communication and tracking of new-hire health status during COVID-19



Improved decision making with real time monitoring of onboarding progress



Higher chances of employee retention due to a delightful first impression during onboarding

The onboarding mobile application gives flexibility to new hires to complete their onboarding from anywhere, anytime in a seamless manner

Features



Intuitive user experience

Designed by industry leading UI/UX specialists, the solution provides an intuitive and simplified experience to the end-users



Integration with external systems

Integration with leading HCM solutions like SuccessFactors and Workday, OCR applications make it possible to deliver a seamless end-to-end experience



Real time monitoring

Dashboarding and reporting capability enables the hiring manager to track the real-time status and respond quickly to deviations



Self report and outreach capabilities

Facilitates hiring managers & new-hires to respond quickly to a contingency like COVID-19 by reaching out to each other in a fast & timely manner

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