



citrix®

Introducing Wipro's virtuadesk™ and Citrix DaaS

An evolution in hybrid working –
360-degree partnership view

Superior
user experience

Robust
security

Always-on
service delivery

Partnership overview

Wipro and Citrix have been partnering for over a decade to enhance performance and results for life sciences and healthcare companies by delivering desktop solutions and application services across your preferred cloud without increasing costs.

For previous clients, the partnership has onboarded hundreds of employees within two months and is continuing to onboard thousands more as the industry grows and adapts to changes in working practices.



Experience and customer success

- virtuadesk™ turnkey solution has **1,000,000+ users** across industries
- virtuadesk™ is a Desktop-as-a-Service (DaaS) solution built to empower productive, seamless enterprises. Combined with Citrix Cloud Services, virtuadesk™ leverages automation, analytics and AI to drive business outcomes
- Wipro has delivered hybrid workspace solutions powered by Citrix DaaS successfully, along with complementing solutions such as Citrix Private Access and Citrix Secure Internet Access to further enhance the experience and security of the solution



Service Expertise: Offerings with Citrix

- Consulting lead services with defined processes - Business Case, Assessment, POC/Pilot, Rollout and User Onboarding
- Hybrid workplace design consulting services
- Architecting workplace with Citrix DaaS
- Deploying and integrating Citrix DaaS in the enterprise
- Zero trust-based Secure Private Access for both virtualized and non-virtualized users
- Integrating Citrix with all the hypervisors: deployed Citrix DaaS solution on Azure, at Google, and on AWS as well
- ServiceDesk, Service Management, NOC and SOC, Log Collection and Analytics Services, Cloud Migrations, Consulting Services



Partnership

- Alliance and field support for new wins and support business
- Leverage dedicated resources and Consulting Services
- Education – Sales Trainings, Collateral, Tools and Promotions
- License Tools – Preview/Beta Licenses, Eval/NFR licenses
- CoE Labs across geographies for solution development, preview with beta release testing and trainings
- Product ideas submitted and planned joint development around vertical and domain specific solutions
- Participation in Technical Councils for product roadmap and early feature previews
- Wipro uses Citrix DaaS, internally servicing bring-your-own device users



Internal use – 360° partners

- Testing services for Citrix Ready Verification Program
- Opportunities around joint product engineering and testing services
- Plug-and-play preconfigured delivery model to improve time to market, service delivery, performance and scalability of hybrid cloud environments



People

- 1,000+ Citrix experts with Service Engineers and Migration Experts
- Break up of Citrix experts

Delivering borderless digital workplaces and security with virtuadesk™

Wipro and Citrix are empowering the future of healthcare organizations by unleashing secure experimentation, helping you to see beyond hybrid to reimagine how healthcare operates.

virtuadesk™

1,000,000

Managed
desktops

200+

Transformation
experts

300+

Certified
specialists

800+

Consultants

1000+

VDI
experts

9

Number of
patents

100+

Customers

Hybrid
multi-cloud



virtuadesk™ helps to deliver on three core challenges for healthcare companies:

User experience and collaboration

- A cloud managed desktop creates a superior employee experience for the users as now they can access their workspace from any device
- We make user experience superior by leveraging **Citrix HDX™ technology** – each user is enabled with a rich, high-definition experience on any device
- The cloud desktops are completely managed by our evergreen DaaS service, which further adds to the user experience due to improved quality
- Wipro does an extensive exercise for **User Profiling, User Persona Management, App Assessment and Packaging, and User Onboarding**, thus enabling a high-quality personalized experience for the user
- Wipro and Citrix work together to collect extensive amounts of data to proactively manage the service and provide a great experience
- virtuadesk™ is Wipro's IP-based services wrapper delivering an optimized desktop experience with service assurance

Security

- Cloud desktops delivered via Citrix DaaS, combined with adjacent solutions such as **Citrix Secure Private Access** and **Citrix Secure Internet Access**, provides additional secure access mechanisms to the applications
- Citrix DaaS has industry leading security features that help customers to greatly mitigate their security risk, including designed and integrated features such as anti-key logger and session water marking, which are used widely to enable hybrid-work and access from bring-your-own devices
- Security analytics and risk indexing translate into better managed security on the cloud
- Regulatory compliance requirements support

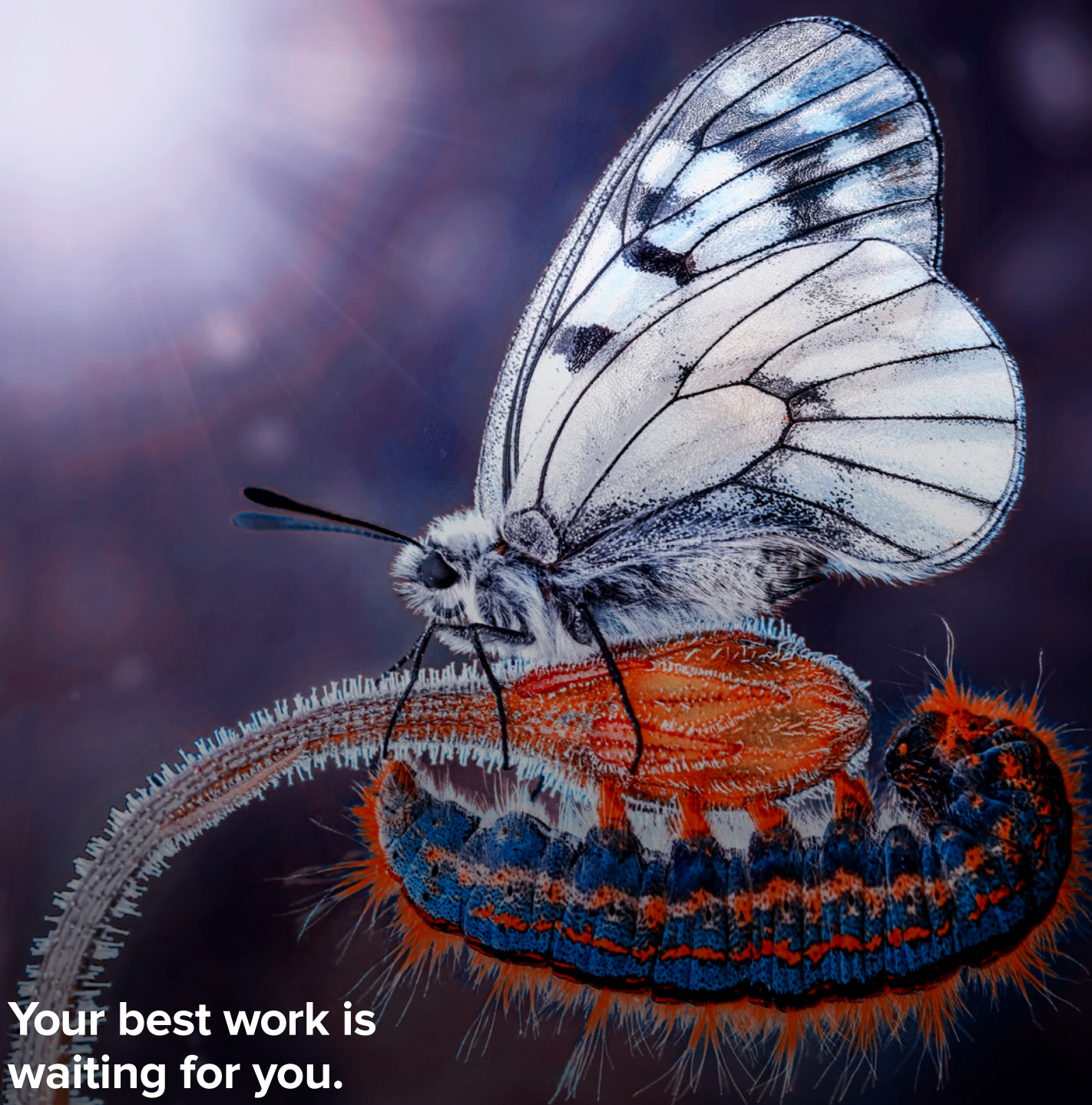
Service delivery

- **Proactive Monitoring with Predictive Analytics** – Ability to monitor network performance, availability and usage
- Wipro and Citrix deliver an outcomes-focused and managed approach to hybrid cloud and service delivery
- Customers can virtualize, manage, stream and remotely display applications and deliver desktops remotely





Ambitions Realized.



**Your best work is
waiting for you.**

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Wipro Limited (NYSE: WIT, BSE: 507685, NSE: WIPRO) is a leading technology services and consulting company focused on building innovative solutions that address clients' most complex digital transformation needs. Leveraging our holistic portfolio of capabilities in consulting, design, engineering, and operations, we help clients realize their boldest ambitions

and build future-ready, sustainable businesses. With over 250,000 employees and business partners across 66 countries, we deliver on the promise of helping our customers, colleagues, and communities thrive in an ever-changing world.

For more information,
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