Cybersecurity essentials for capital markets firms in the digital age
Global IT spending is projected to rise to $3.7 T in 2018, growing by 6.2% from 2017, while the information security market is projected to grow 8.7% to $124B in 2019 and is expected to reach $170B in 2022. The growth of security solutions is outpacing IT spend globally due to the rapid proliferation of digital, increasing regulations on security, risk and data privacy, and the growing volume of cyber threats. There has been a surge in the number of threat vectors and vulnerabilities in enterprise networks, thereby increasing cybersecurity risk exponentially. Based on a recent study the cost of cybercrime is estimated to be in excess of $600B. Financial institutions including securities and capital markets firms are not immune to this risk given their increasing reliance on information technology, growth in mobile/digital channels, and accelerating pace of electronification of global markets. The risk and exposure can be multi-fold: direct operational and financial impact due to damage caused by successful cyberattacks or indirect impact due to reputational risks and financial penalties from regulators who are increasingly adding to the infrastructure and compliance requirements around cybersecurity. The EU GDPR (Global Data Protection Regulation) regulations which went into effect in May, can result in fines up to €20M if organizations fail to report a cyber-attack within 72 hours.

**Types of cybersecurity threats**

Global companies spent up to 26 percent more for cybersecurity in 2018, as the average cost of a data breach is now up to USD 1.23 million for large companies (up 24 percent from 2017). Financial firms have the second highest cost per capita for data breaches while healthcare tops the list. The frequency, sophistication and impact of cyber threats are at an all-time high. The top cybersecurity threats in 2018 are shown below.

Figure 1: Emerging Cybersecurity Trends
Today, 99% of computers are vulnerable to cyber-attacks, 68% of funds lost as a result of a cyber-attack were declared unrecoverable.

Impact of cyber threats on capital markets

According to a study published by the International Organization of Securities Commissions (IOSCO) research department and the World Federation of Exchanges office, around half of the world’s securities exchanges were the subject of cyber attacks last year.

Cyber threats in capital markets may lead to manipulation of order management systems leading to incorrect feeds, false orders/non-submissions, and corruption of trade surveillance systems thus enabling manipulative, illegal and abusive trade practices.

All this can result in triggering automated rogue trading strategies, thereby increasing the chance of flash crashes. The cybersecurity landscape for asset and wealth management firms is also fraught with an array of threats aimed at stealing or compromising clients’ investment or personal data. With the growing adoption of wealth management applications on mobile and via cloud-based services, attacks like DDOS, ransomware and phishing are gaining popularity.
Essential cybersecurity measures

Cybersecurity leaders should seek the right balance between risk, usability, resilience, and price. However, it is predicted that by 2020, more than 60% of organizations will invest in multiple data security tools like data loss prevention, encryption, unified threat management, intrusion detection systems, etc., up from 35% today.
Managing cybersecurity in the digital age requires a vastly different blueprint to traditional methods of managing security. The imperative is to create a multi-disciplinary approach that combines risk and compliance, IT, and security capabilities and deliver platforms that address the broad security needs of an organization. The security platforms typically cover a gamut of solutions that span across core security domains, operations, audit/review, and AI/analytics. The advantage of the platform-based approach is the ability to bring deep specialization in each of these fundamental building blocks to cybersecurity along with the standardization and benchmarking of policies and procedures.

CISOs at capital markets firms will need to improve their security posture by taking several key and essential measures that are part of an integrated approach to cybersecurity.

**Platform-based approach to manage cybersecurity**

Figure 5: Integrated 3S approach

Capital markets institutions worldwide are driving innovation in cybersecurity by combining in-house expertise with specialized capabilities around security, governance, risk and compliance.

One of the leading financial institutions in the US achieved 30% upfront cost reduction and 5% YOY cut-outs through consolidating 16 different security services, optimized delivery model and automation.

A financial corporation in the US is using Vectra to quickly detect compromised assets and eliminate east west traffic group and hence meeting customers demand for automated, real time threat detection.

One of the top 10 financial institutions in the world uses the Emailage risk assessment solution in over 20 countries and achieved an ROI of over $12 million in fraud prevention over a 12 month period.

**Figure 6: Case in point**
New ways of working to prevent cyber threats

Cyber threats are growing in frequency and severity, thereby making traditional approaches to security less effective. Along with increased focus on fundamental aspects like updating patch management and stronger third-party risk and compliance procedures, emerging technologies like Cloud, AI and ML, RPA, and Big Data can help orchestrate more effective cybersecurity strategies.

The use of sequential hashing and cryptography in Blockchain systems, along with decentralized structure has made it impossible for a party to alter any data on the ledger, thus protecting client data and trade information and making it nearly impossible for hackers to attack.

AI and Machine Learning (ML) algorithms help in fast detection of threats and limiting their spread by identifying outliers from normal patterns. They also help in keeping pace with the continuously changing threat landscape by training algorithms on new trends.

RPA helps in lowering security-related efforts associated with employee training on security policies and practices as it provides a zero-touch environment. Tools and solutions come with audit logs that provide an immutable trail on the usage of PII information, which is required for regulatory reporting and compliance purposes.

Cloud is reaching an appreciable maturity level. Firms should proactively address the risks associated with cloud computing and map regulatory requirements with their cloud approach to ensure resilience, availability and disaster recovery capabilities. Cloud-based security solutions complement the on-prem solutions with low maintenance costs, high availability and advanced analytics.

Big Data is being used to identify cyber-attack trends from the vast amount of security data mined across end point devices. One of the growing technologies in the field of analytics is UEBA (User and Entity Behavior Analytics) which takes note of the normal conduct of users and detects deviations from normal patterns using machine learning, algorithms and statistical analyses.
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