Wipro VirtuaDesk™
Enable a safe remote working environment for your employees, advisors and channel partners
The scale of the current COVID-19 pandemic has impacted everyday life across the globe. The long-term implications will affect not only how we view, react and manage future contagions, but also how we function in our familial, social and work environments. Faced with remote work mandates, enterprises must make prompt decisions to safeguard critical business functions and operations while meeting business continuity requirements. For many organizations, enabling workers to be productive from remote locations has not been a priority, especially if they believed that physical presence was important.

However, working from home (WFH) is not the exception any more. With increased work from home and BYOD initiatives, workload is moving to the Cloud. The existing virtual private network (VPN) solution is becoming outdated as company services are no longer just located in the office or data center, but are a combination of on-premise and Cloud-based services.

**A holistic business continuity solution**

Organizations need secured and centrally controllable access to their systems while ensuring quick deployment to address pandemic situations. Wipro VirtuaDesk™ Business Continuity solution is a Desktop as a Service offering based on the best-of-breed stack fit for this requirement. It is designed to introduce desktop and application virtualization to the workplace in a cost-effective manner and offers crucial advantages:

- Enables remote working by driving seamless collaboration among global teams
- Integrates with corporate IT infrastructure to maintain business continuity and support existing workflows and processes
- Reduces operational complexities and costs by eliminating travel, storage costs, etc.

**Wipro VirtuaDesk™ Business Continuity solution leverages key Wipro partnerships with HPE, Cisco, AWS, Microsoft, DataCore, Nexenta, Citrix and VMware. It has enabled over 100,000 seats globally across customers.**

**The perfect fit for the insurance sector**

Wipro VirtuaDesk™ Business Continuity solution is a powerful tool for insurance companies. Insurance companies have unique operating structures with multiple internal and external users who use a large number of enterprises-owned and BYOD devices. These users access business applications for on-premise and Cloud applications. (Figure 1) maps remote working needs of these user groups. Wipro VirtuaDesk™ effectively meets business continuity requirements in the post COVID-19 environment.
Wipro VirtuaDesk™ solution ensures that existing desktop application suites are deployable in a Cloud-based computing model without compatibility or performance problems often encountered when deploying a large number of applications.
Deploying Wipro VirtuaDesk™ Business Continuity solution involves the following steps:

→ Assessing the availability of capacity with Microsoft on Azure region closest to the customer’s data center
→ Identifying the business-critical applications that need to be installed on VDIs
→ Identifying business critical users who will use the VDIs
→ Finalizing the login methods – two-factor authentication
→ Identifying security policies to be deployed
→ Assessing and increasing the site-to-site VPN bandwidth between Azure and on-premise data center for application traffic (and cater appropriate performance)
→ Deploying of Citrix/WVD web clients on user end points to access Citrix/WVD machines

The solution can leverage existing infrastructure and IT investments of insurance companies in terms of SCMM, App-V and other software and hardware licenses.
The Wipro Advantage

- End-to-end planning, deployment, and support with 2 to 5 weeks deployment for first 500 users; scalable up to 10,000 users with 1,000 VDIs per week.
- 100% flexibility in deployment options.
- Sustained productivity with complete backup and secure end-points.
- Strong experience in delivering VDIs using Citrix / VMware and hosting VDIs.
- Comprehensive monitoring tool that proactively monitors infrastructure health and user experience related parameters.
- Centralized IT management with customized disaster recovery plan.
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