Provider credentialing
Fast accurate and comprehensive provider credentialing
Introduction

Provider credentialing, monitoring and re-credentialing is an arduous ongoing process for Medicare Advantage Health Plans. The Centers for Medicare & Medicaid Services (CMS) requires all health plans to keep the provider directories up to date with real-time data and may subject the plans to penalties, or even restriction on new enrollments if inaccuracies are found.

The Solution

The Medversant and Wipro partnership is focused on delivering industry-leading accuracy in provider credentialing and robust provider data management. This is done through our state-of-the-art technology and BPO capability to meet the CMS mandated credentialing, primary source verification, sanction monitoring, and re-credentialing standards for the MA Plans and remain compliant.

Solution highlights

- Online credentialing and enrollment portal integrated with Council for Affordable Quality Healthcare (CAQH) to capture electronic application and supporting documents, mailroom support and data entry operations for paper forms
- Streamlined provider outreach by trained analysts to obtain completed applications and minimize non-responders
- Primary source verification powered by Medversant's AutoVerify™ and Encompass™. Manual source verification conducted on all failed entries
- Virtual review committee solution to facilitate medical peer review meetings remotely, providing the tools and information necessary to render and document committee decisions

Benefits

- End-to-end solution - State-of-the-art technology, operations and compliance
- 50% improvement in credentialing cycle - 20 to 30 days as against an industry average of 60-90 days or more
- Improved provider satisfaction – Easy technology interface with 100% support model
- 100% NCQA compliance requirements met from day 1
- Minimal CapEx investment with SaaS-based tiered pricing

Primary source verification powered by Medversant's AutoVerify™ and Encompass™

Automated alerts of state license expiry and monitoring of sanctions

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For more information, please write to us at info@wipro.com