



Wipro HOLMES™ End User Solution

Let nothing come between
your employees and
their work

Introduction

No matter where they are, no matter how trying the circumstances, Wipro HOLMES™ End User suite empowers your employees with everything they need to get things done. The Wipro HOLMES™ for End User theme provides a suite of self-heal, self-help, compliance solutions and conversational assistants that ensure 24x7 support availability, with little to no dependency on support agents.

Empowering end users to self-resolve IT issues

Key takeaways



Automated self-healing:

Dynamic detection and auto-resolution of end user system issues



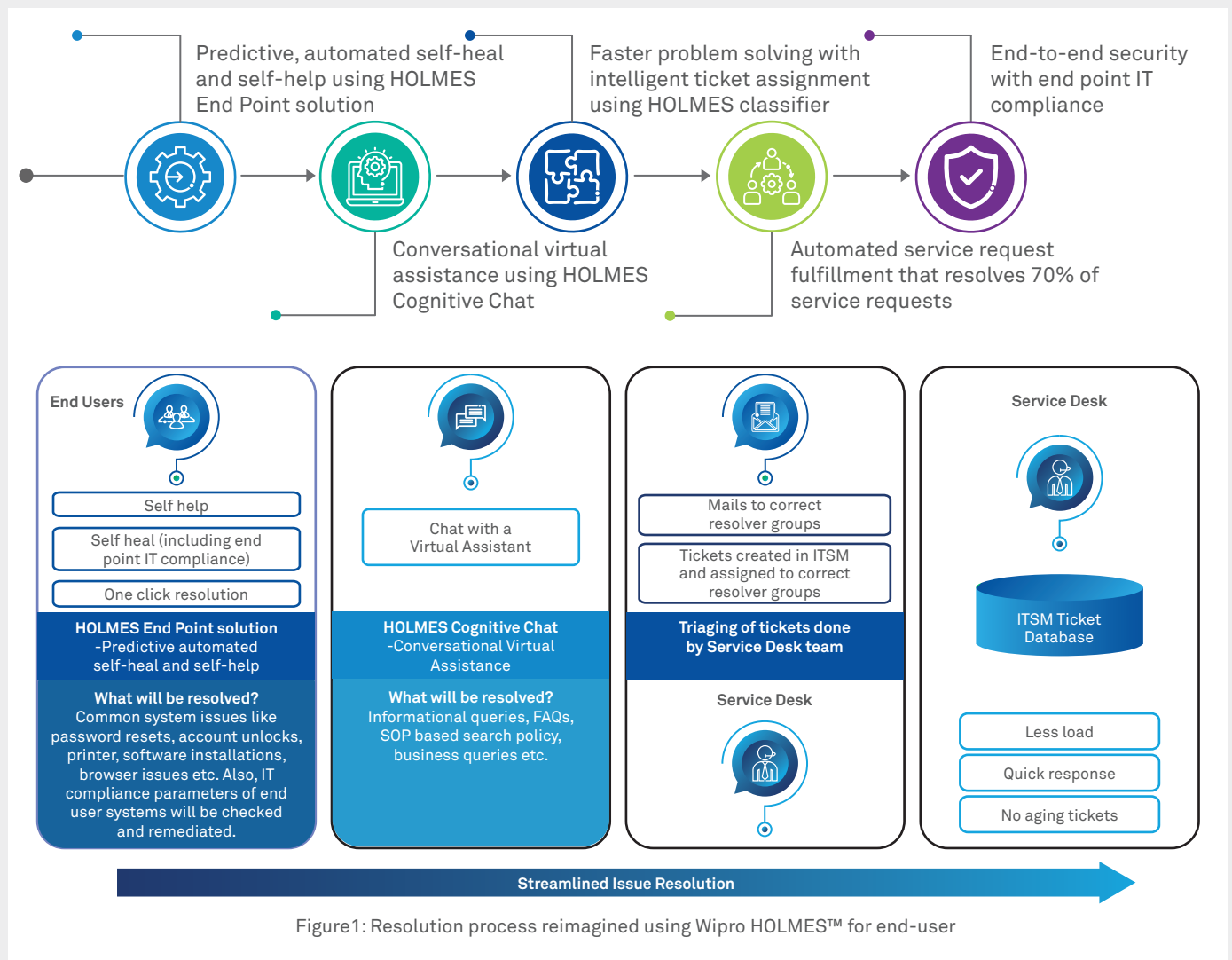
Self-service for end users:

Over 40 standard one-click configurable solutions for common issues of desktop, laptop and software with the flexibility to add more solutions

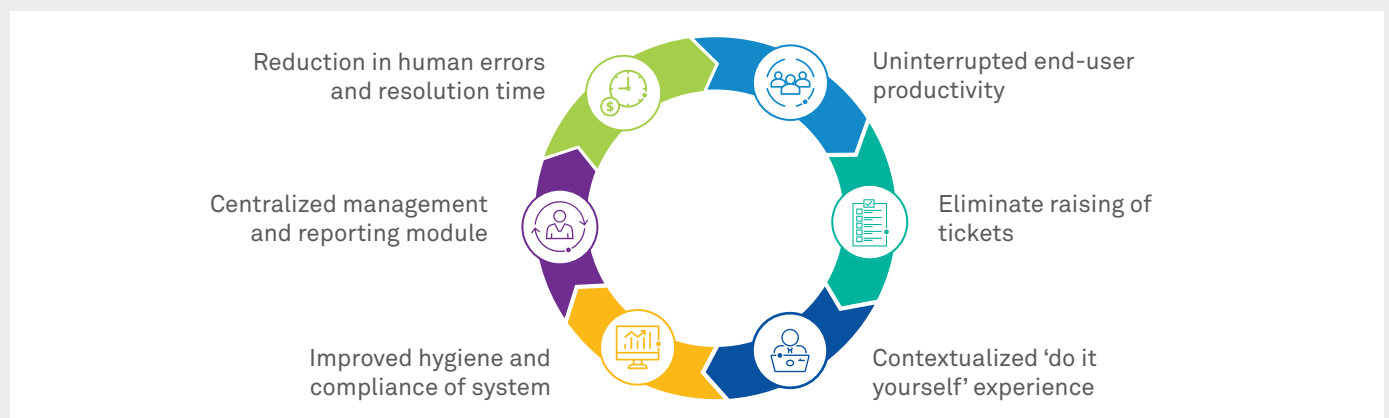


Conversational virtual agent that helps end users resolve IT issues, respond to queries and create tickets in ITSM

Key features



Key benefits



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comprehensive portfolio of services, strong commitment to sustainability and good corporate citizenship, we have over 175,000 dedicated employees serving clients across six continents. Together, we discover ideas and connect the dots to build a better and a bold new future.

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