

Generative AI on cusp of disruption

A primer

By acquiring 100+M users in 3 months, ChatGPT has brought the field of Generative AI (GenAI) into mainstream awareness. The adoption of ChatGPT and similar applications have positioned Generative AI (as well as “Deep Learning”) as the newest disruptive tech after cloud computing.

The VC Investments have increased in this space with \$2B+ invested across 110 deals in 2022 alone. There are 250+ startups now in GenAI¹. Large corporations are also investing

into this space with Microsoft investing \$10B into OpenAI, Google investing \$300M into Anthropic, Meta releasing LLaMA (to rival ChatGPT) and Baidu announcing its launch based on machine learning model Eernie².

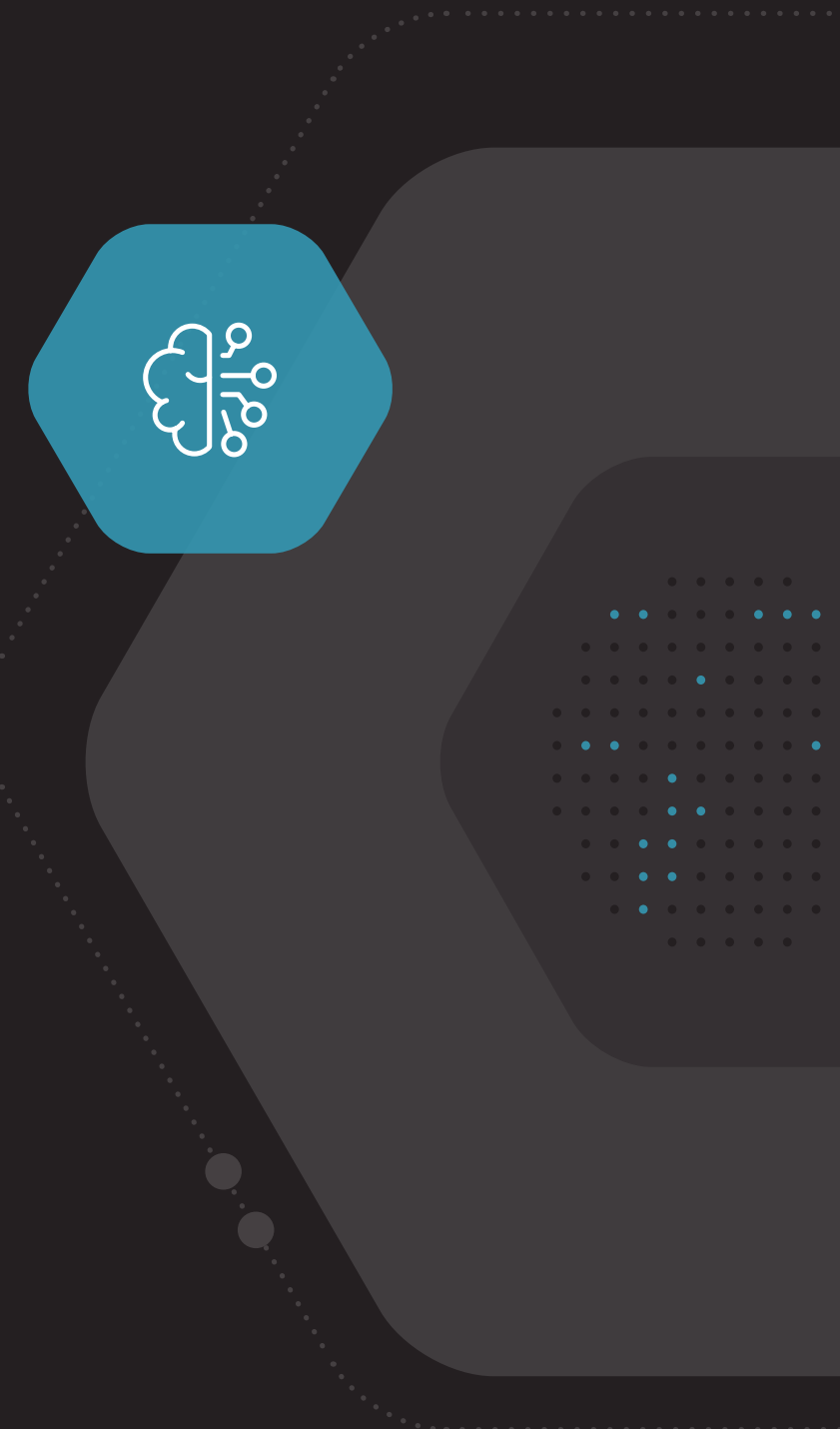
However, GenAI isn't a passive technology like its former counterparts. It is an active and powerful technology that needs proper guard rails to be set in place.

WHAT'S INSIDE!

1 An overview of Generative AI, the market for it and the reasons for the hype

2 A qualitative assessment of its time to mainstream across various industries

3 Enterprise use cases its limitations



SECTION 01

What, how and why of GenAI

What is Generative AI?

Generative AI, a field of Artificial Intelligence, refers to computational models that are trained on massive amounts of input data (300bn words in the case of ChatGPT)³. They can synthesize data, draw inferences and create new outputs in the form of text, images, video, audio, new data and even code.

Two architectures have made GenAI immensely valuable

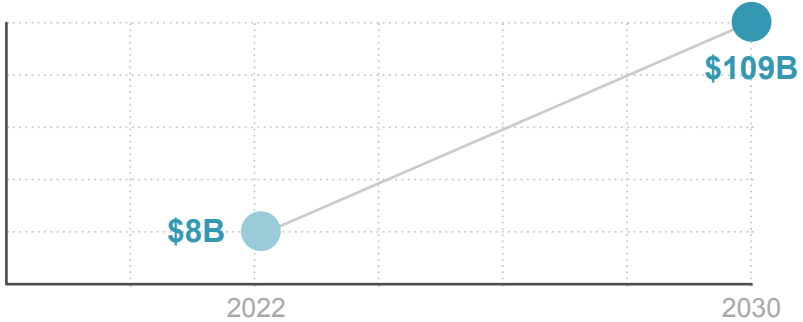
1) Generative Adversarial Networks (GAN), that became popular in 2014⁴ are used for generating images & videos.

2) Transformer Models, proposed by Google in 2017, are used for generating text.

ChatGPT, for instance, uses the transformer model along with Human Feedback Reinforcement training to generate high quality outputs. Training a model requires intensive computational power (supercomputers were used to train GPT3) and significant investments (OpenAI being a key example). But once a model is trained, it can be optimized for a larger user base.

The market for Generative AI

Expected to grow from \$8B in 2022 to \$109B in 2030 at a CAGR of 34.6%⁵.



Software segment accounts for 60%, service segment is the fastest growing.



Media & entertainment is the biggest user of Gen AI accounting for 18% of revenue, BFSI is the fastest growing at 36% CAGR.



North America is the biggest market with 40% share and APAC is the fastest growing region.



Why GenAI is here to stay?

Need for content synthesis: We generate ~2.5 quintillion bytes of data every day on the internet⁶. This not only makes searching for information tough but also makes inferring tougher, for regular users. GenAI tools can search, synthesize and compose an answer.

Democratization of content creation: We are moving from a search and retrieval economy to an infer and compose economy. People used to prompt algorithms to search and retrieve information but now they can prompt algorithms to infer and compose information.

Instant economy: Digital natives prefer tools that enable instant creation of content e.g. Tik Tok. ChatGPT can generate a word in 350ms after processing database of 300B words⁷.

Access to massive computational power: The ability to instantly process and compose information using cloud computing.

Evolution of deep learning neural networks: Large Language Models have become openly available. These models help organize much of the internet's information and develop patterns to mimic human decision-making.

1. <https://www.cbinsights.com> 2. <https://techcrunch.com> 3. <https://nerdynav.com> 4. <https://www.techtarget.com> 5. <https://www.prnewswire.com> 6. <https://financesonline.com> 7. <https://www.tooltester.com>

SECTION 02

An early assessment of time to market & key GenAI companies

Time it will take for industries to mainstream GenAI

Industry	Time to mainstream*	Few key use cases
Consumer packaged goods	Long-term	Personalized marketing, Customer service, Product development ⁸
Chemicals	Long-term	Product development ⁹
Education	Long-term	Personalized lessons, Personalized evaluations ¹⁰
Electric power, Natural gas, and Utilities	Long-term	Improve the efficiency of existing energy systems
Financial services	Long-term	Fraud support, Personalized offer, Virtual assistants, Wealth planning ¹¹
Information technology and Electronics	Mid-term	Software development, Automation of tasks, Cyber security, Chip design ¹²
Aviation, Travel, and Logistics	Long-term	Itinerary generation, Personalized marketing campaigns, Optimization of routes and delivery schedules ¹³
Pharmaceuticals and Medical products	Long-term	Product development, R&D ¹⁴
Media and Entertainment	Short-term	Personalized content, Content automation, Content variety ¹⁵
Govt.	Long-term	Citizen service, Citizen engagement
Retail	Short-term	Product personalization, Customer engagement, Product design ¹⁶

Short-term
 Mid-term
 Long-term

GenAI companies and their generative capabilities

Company	Valuation	Output capabilities					
Open AI	\$29B	●	●	○	●	●	●
Anthropic.AI	\$5B	●					
Jasper AI	\$1.5B	●					
Character.ai	\$1.0B	●					
Glean	\$1.0B	●					
Stability.ai	\$1.0B	●	●	○	●		
MDCClone	\$252-378M						●
Runway ML	\$200-300M	●	●	○	●		
Mem	\$110M	●					
Aleph Alpha	\$101-152M	●					
Mostly AI	\$100-150M						●

Text
 Image
 Video
 3D
 Code
 Synth

Source: Table created using data from Dealroom.com

***Method**

- Assessment is qualitative and based on publicly available reading material.
- Time to mainstream is a function of consumer demand, regulatory risk, legacy processes and employee skill base.
- Time to mainstream = Time to full deployment either at consumer end or in internal process.

8. <https://risnews.com>

9. <https://www.theverge.com>

10. <https://www.researchgate.net>

11. <https://www.insiderintelligence.com>

12. <https://www.gartner.com>

13. <https://www.tmcnet.com>

14. <https://benchinternational.com>

15. <https://techstory.in>

16. <https://www.insiderintelligence.com>

Enterprise use cases of Generative AI

GenAI will fundamentally change several functions in enterprises leading to improved productivity and performance of employees. A Few areas of business where it will have the biggest impact are as follows:

Content creation

Gen AI will lead to more automation in content creation. It will not only reduce the cost of content creation but also increase the quality & variety of content created. Generative AI based DIY Apps are expected to emerge for marketing and design functions.

Content personalisation

Marketing touchpoints like newsletter, websites, videos, metaverse etc. will get hyper-personalized. This will improve brand engagement and conversion ratio of the sales funnel.

Drug discovery

Drug Discovery is a time-consuming process that can extend to 5-12 years. Gen AI can help identify potential drug candidates and test their effectiveness using computer simulations, thus saving time in the process. It has already led to tremendous real-world value, when the first mRNA covid vaccines were developed by programming mRNA molecules to express the specific antigen response. By 2025, more than 30% of new drugs and materials could be

systematically discovered using GenAI techniques, up from zero today⁸.

Software development

IT products and services could see the biggest impact. Below are some scenarios that may unfold.

- **Reduced time on testing and coding:** Gen AI has the capability to create, test and debug the code in real time. In typical product development cycles, coding and testing takes 30-40% of the time. Gen AI will cut this significantly, thus reducing time to market.
- **Improve programmer performance:** Code can now be generated with a simple prompt command. This will allow even less-tech savvy programmers to generate a better code. Gen AI can also translate the code from one programming language to another. However human intervention will still be needed to customize the code for specific vertical / client use.
- **Automate recurring tasks:** Manhours will be freed from repetitive tasks, as automation is easier with GenAI. Tasks like report generation, log analysis etc will fall in the domain of automation.

- **More secure and reliable IT infrastructure:** Gen AI can track performance and security of IT infrastructure in real time. It can pre-empt any failures, by generating early warning signals and hence improve reliability of operations.

After the internet, mobile and cloud, GenAI could become the next platform for the coming decade. It will improve productivity and base line the quality of output.

17. Gartner. Predicts 2022: Generative AI is Posed to Revolutionize Digital Product Development. Stewart, Brent; Baker, Van; Herschmann, Joachim. January 2022

GenAI deployment needs accountability and intentional design

We provide a framework to explain the ethical considerations of Gen AI

	Society	Planet	Inherent tech	Consumer	Enterprise
What can happen?	<p>Malicious use of AI for generating hate content, intentional fake information (like deepfakes), and false Information (that is unintentional incorrect).</p> <p>Politicization of AI.</p>	<p>High energy consumption by models used for training and inference.</p> <p>Continued expansion of energy and physical footprint of datacenters.</p>	<p>AI that is “confidently incorrect.”</p> <p>Challenge in designing AI models free from bias.</p>	<p>Technologies that can create hyper-personalization.</p> <p>Untested technologies released into mainstream usage.</p>	<p>Enterprises deploy GenAI without taking into account the considerations listed in this table.</p> <p>Enterprises focus on speed to market over accuracy.</p>
What is the implication?	<p>Potential erosion of trust of society towards the technology and potentially, increase in divisiveness among people</p>	<p>Increase in greenhouse emissions and biodiversity loss.</p>	<p>Enterprises releasing technology into mainstream society that spreads bias or inaccuracy.</p>	<p>Social Engineering, which was limited in the past to social media, politics and marketing, could become a more widespread problem due to the improper use of AI as it finds its way into other enterprise functions.</p>	<p>Workforce unable to reskill fast enough.</p> <p>Lawsuits.</p> <p>Regulation unable to evolve in sync with technology.</p>
What can be done to mitigate risks?	<p>Ethical AI, that mitigates societal risks.</p> <p>Causal AI – AI that explains its reasons.</p>	<p>Sustainable AI and computing practices, Carbon offsets.</p>	<p>Enterprise guardrails - Reinforcement Learning with Human Feedback (RLHF), explainable AI, interpretable AI.</p>	<p>Human-centered AI (AI that mitigates Consumer Risks).</p>	<p>Enterprises need to put guardrails like ethics committee, governance models before launching Gen AI services internally or externally.</p> <p>Enterprises should proactively collaborate with policy makers to develop regulatory guidelines.</p>



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Wipro AI

Wipro's AI practice helps leaders maximize business value by integrating Artificial intelligence technology into their overall strategy and value stream. We offer a one-stop-shop approach where we help enterprises design and deploy AI across all its business functions. We leverage trustworthy AI that scales across business functions, is supported by actionable insights and is powered by curated data to help leader build intelligent enterprises of the future. We further simplify AI infusion by using democratized methods, diverse and collaborative skill sets and by leveraging our partner ecosystem. Most importantly, we help you deploy AI in a responsible manner.

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