



Wipro in Australia

Digital | Technology |
Business Solutions



Fuelled by newer possibilities stemming from global growth and technology disruptions, Australia is at the cusp of transformations. There is now an opportunity to innovate, collaborate, and scale faster through Cloud and digital transformation, an opportunity to simplify processes and get better at decision making through Analytics, AI (Artificial Intelligence), and Machine Learning, but also a massive responsibility to protect your sensitive data and safeguard yourself and your customers from data breaches and cyberattacks.

In short, Australian enterprises are hungry for sustainable growth.

A growth of this scale requires access to the right resources, expert support, and trusted partners that deliver.

Wipro has been a pioneer of new age, disruptive, and transformative innovations. Our presence in

Australia has been firming up with a multitude of transformational programs that have been successfully delivered over the years in both public and private sectors.

For more than 17 years in Australia, we have contributed to a large number of consulting and IT transformations. We are actively working with enterprises, and the federal and state government departments and agencies to drive innovation, leveraging our expertise in Cloud transformations, AI, cybersecurity, and digital transformation.

We are committed to Australia and support companies who are committed to achieving sustainable growth.

Vision

Our vision

To earn our clients' trust and maximize value of their businesses by helping them in their

journey to 're-invent' their business and operating models with our 'Digital*' first approach and best-in-class execution.



*New ways of working (experimenting, continuous delivery), self-service, low touch, cognitive, design and experience led

Wipro today and our global footprint

Wipro today:



Figures based on FY17-18 for global IT services business

Global footprint:



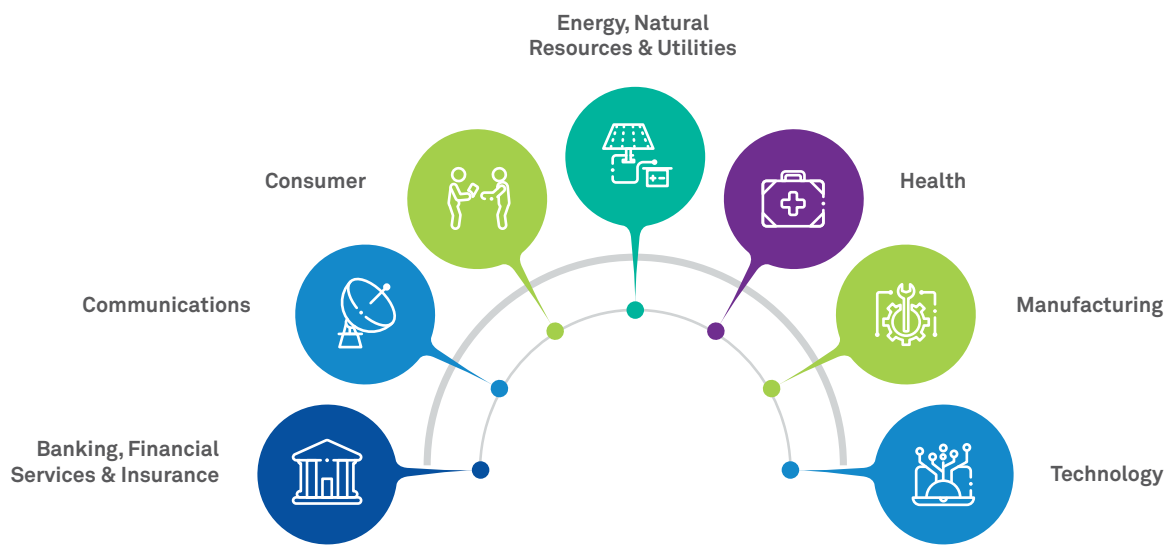
- **Europe**
• Benelux
• Dach
• France
• Nordic
• Poland
• Romania
- **North America**
• United States
• Canada
- **India**
- **Asia-Pacific**
• Asean
• Australia
• China
• Japan
• Korea
- **Latin America**
• Brazil
- **United Kingdom & Ireland**
- **Africa**
- **Middle East**

Areas of operation

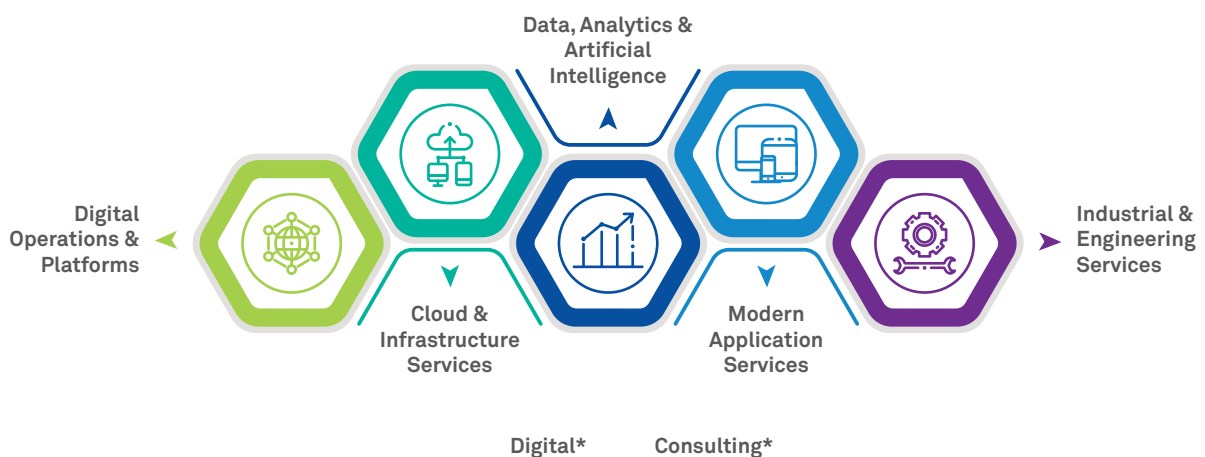
By leveraging our industry-wide experience, deep technology expertise, comprehensive portfolio of services and vertically-aligned business model, we help customers enhance their business efficiencies.

Our “Centres of Excellence” enable us to harness the latest technology for delivering business capability to our clients. Wipro also champions optimised utilisation of natural resources, capital and talent.

Strategic business units and service lines



Service lines



Digital & consulting revenue are part of the service line ecosystem figures, based on FY17-18 for global IT services business

Spirit of Wipro

The Spirit of Wipro is the core of Wipro. These are our Values. It is about who we are. It is our character. It is reflected consistently in all our behaviour. The Spirit is deeply rooted in the unchanging essence of Wipro. But it also

embraces what we must aspire to be. It is the indivisible synthesis of the four values. The Spirit is a beacon. It is what gives us direction and a clear sense of purpose. It energises us and is the touchstone for all that we do.



Be passionate about clients' success

We succeed when we make our clients successful. We collaborate to sharpen our insights and amplify this success. We execute with excellence. Always.

Treat each person with respect

We treat every human being with respect. We nurture an open environment where people are encouraged to learn, share and grow. We embrace diversity of thought, of cultures, and people.

Be global and responsible

We will be global in our thinking and our actions. We are responsible citizens of the world. We are energised by the deep connectedness between people, ideas, communities and the environment.

Unyielding integrity in everything we do

Integrity is our core and is the basis of everything. It is about following the law, but it's more. It is about delivering on our commitments. It is about honesty and fairness in action. It is about being ethical beyond any doubt, in the toughest of circumstances.

Voice of customer

Our experience, expertise, and strategic approach to transformation initiatives make us preferred partners for our customers. We've changed the game for many Australian firms by delivering

innovative solutions based on local understanding and supported by global experience. Here are some testimonials to our capabilities, right from the customer's desk.



Infra transformation capability, public & private Cloud capabilities & relationship with ecosystem partners are why Woolworths chose Wipro as their infrastructure services partner.

Patrick Misciagna, General Manager, IT Service, Operations and Infrastructure, Woolworths



Because we were issuing a contract for up to five years, we wanted to make sure we select a partner that has a good cultural fit, global capability, appetite and passion. That can demonstrate willingness to have some pain and gain share, demonstrate skin in the game as well as commercial appetite.

George Hunt, CIO, Sydney Water



We recognised that Wipro would be able to offer us a point of differentiation in the market. Their experience across the range of capabilities means that what they needed to deliver to Dulux Group was substantial—whether it was ERP systems, CRM systems, BI systems, master data systems, and digital engagement platforms; Wipro's experience was vast and relevant to us.

Matthew Perry, ex-CIO, DuluxGroup



At the University of Sydney, Wipro is a valued business partner on our journey towards the next generation information platform. Wipro joined us as a strategic partner for our big data and analytics journey enabling us to transform our information management landscape. The analytics platform that Wipro built has provided us with the access to trust the data where the insights generated are reliable and user-friendly.

***Kubra Chambers, Director, IAP,
University of Sydney***



We selected Wipro because of their expertise, their experience and their ability to help us with the change management requirements of the project. We had confidence that they had the right frameworks, the right transition plans and also the right commitment from their senior management team to make sure this project would be a success.

David Watkins, GM, Finance, APN Outdoor



We chose Wipro as our strategic partner because of their experience in delivering business transformation and IT solutions. We believe Wipro is the right partner for run and change. Wipro's flawless delivery and continuous improvement has successfully implemented the transformation of our internal service.

Mario Tieppo, EGM – Technology, AusNet Services



Scan this QR code to see these testimonials

Strength in numbers

Our employees are our biggest strength

We have 2000+ employees based in Australia and 3000+ employees spread across the globe that are actively engaged in delivering the best results to our Australian clients.

Wipro is an equal opportunities employer

Our workforce is global and diverse. Over 21% employees are Australian nationals or PR holders.

Our offices

- Sales offices in Sydney, Melbourne, Canberra, Brisbane, Perth
- Development Centres in Melbourne, Taylors Beach, Perth, Macquarie Park, Brisbane, and two centres in Paramatta
- Digital Labs in Sydney and Melbourne
- Wipro Appirio Office in Sydney

Working for the best

We work with over 60 clients in Australia—a third of them are listed in Top 100 ASX, including AusNet, APN Outdoor, Broadspectrum, DuluxGroup, Roads and Maritime Services (New South Wales), Sydney Water, UnitingCare Queensland, University of Sydney, Woodside Energy, Woolworths, etc.

- Top 3 insurance firms in Australia
- 2 out of the Big 4 Australian banks
- Top 3 telecom companies in Australia
- Top Australian retailer
- Largest operator of oil & gas production in Australia
- Top 2 transmission & distribution companies
- Top water utilities companies
- 3 of the top 5 universities in Australia
- 2 of the top 3 gas & electricity retailers
- Major govt. departments in federal and state government
- Largest, not-for-profit community healthcare in Queensland



Our presence in Australia

With offices and development centres across Australia, we are present in all the major cities.

New South Wales

Australia Head Office: Wipro Ltd., Level 17, 201 Miller Street, North Sydney, 2060 AUS
Tel: +61 (2) 9394 8100
Fax:+61 (2) 9394 8199

Wipro Ltd., Level 6, Suite 1, 80 George Street, Parramatta, NSW 2150 AUS

Wipro Ltd., Unit 1 & 2, 7 Sky Close, Taylors Beach, NSW 2316 AUS
Tel: +61 (2) 4982 2262
Fax:+61 (2) 4982 2286

Wipro Ltd., Suite 1.02, Level 1, Building C, 12-24 Talavera Road, Macquarie Park, NSW 2113 AUS

Appirio Australia Office: Tower 3, Level 25, International Towers, 300 Barangaroo Avenue, Sydney, NSW 2000 AUS

Designit Studio Sydney: Level 2, 44A Foveaux Street, Surry Hills, NSW 2010 AUS

Victoria

Wipro Ltd., Level 4, 80 Dorcas Street, South Melbourne, VIC 3205 AUS (also home to Digital Pod & State-of-the-art Automation Lab)
Tel: +61 (3) 8623 2500
Fax:+61 (3) 8623 2599

Australian Capital Territory

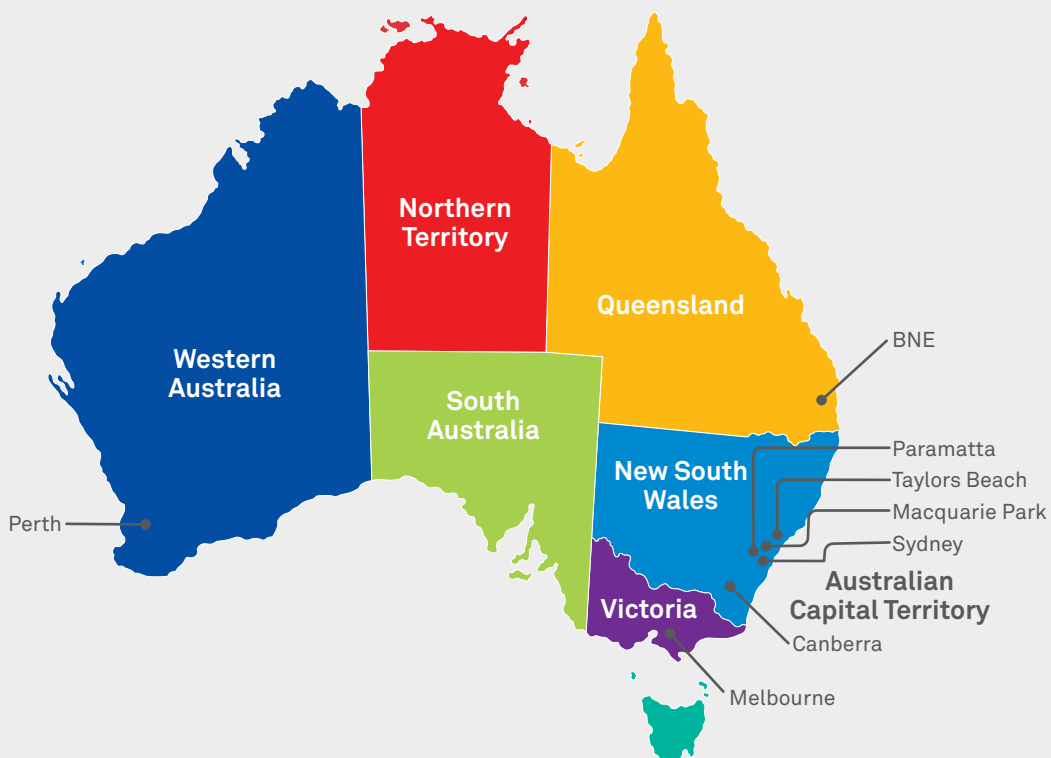
Wipro Ltd., Level 9, Nishi, 2 Phillip Law Street, Canberra, ACT 2601 AUS

Queensland

Wipro Ltd., Level 7, Suite E, 10 Eagle Street, BNE QLD 4000 AUS

Western Australia

Wipro Ltd., Level 5, 12-14 The Esplanade, Perth, 6000 WA AUS
Tel: +61 (8) 6213 7000



Strategic investments that drive value for our Australian clients

- **Wipro-Swinburne Partnership:**

Wipro-Swinburne Innovation Centre, a result of Wipro's partnership with Swinburne University, focuses on taking innovation out of the lab and into commercialisation. Innovation focus areas include cognitive computing, predictive analytics and next-generation digital technology, which improve the economic, social and environmental dividends for society. Recently, Wipro and Swinburne have announced the appointment of a Professorial Chair of Artificial Intelligence to pioneer digital innovation in select industry sectors that impacts Australia and the world.

- **Syfte**, an Australian design agency that uses human-centred design thinking to solve compelling client challenges, augments the integrated capabilities of Wipro Digital and Designit. Strategic design is a critical part of any digital or business transformation. With acquisition of Syfte, our Australian and Asia Pacific clients can expect a design-led approach to business and engineering transformation.
- Our **Digital Pods** in Sydney and Melbourne further our commitment to offer enhanced digital transformation services in proximity to

our Australian customers. These Digital Pods foster collaboration within a multidisciplinary team working in an agile framework under digital governance. Currently, we have 17 Digital Pods across the globe.

- Our **state-of-the-art automation lab** in Melbourne is for our customers to simplify automation, enhance end-user experience, co-create business solutions, and optimise costs. This lab is a result of our strategic partnership with Blue Prism and Automation Anywhere. Here, with best-in-class products and developers, we help you understand, see, touch, and feel how automation can change your business landscape.
- **ATCO I-Tek**, a subsidiary of ATCO with a presence in Australia, strengthens Wipro's IT services delivery model and capabilities in consulting and process implementation.
- **Promax Applications Group (PAG)**, a leading player in trade promotion planning, management, and optimisation solutions space, has over twenty years of experience working in close collaboration with leading consumer goods manufacturers, retailers and distributors. PAG is a key pillar that reinforces our offerings to the consumer good industry.

Awards & recognitions

- Recognised as one of 2019's **World's most Ethical company** by the Ethisphere Institute for the 8th successive year.
- Awarded **APJ Global System Integrator of the Year** at Intel Partner Connect Sydney 2019.
- Awarded **Silver Class Sustainability Yearbook Award 2019** in RobecoSAM's annual Corporate Sustainability Assessment (CSA).
- Wipro recognised in 2018's Gartner client recommendation list for **Managed Security Services** throughout **APAC**.
- Receiver of **ISG Special Award**: Recognising a significant contribution to the sourcing industry. Award Winner - Manoj Nagpaul, Vice President, Asia Pacific and Japan, Wipro Limited, for his significant and enduring contribution to the IT industry in Australia and New Zealand throughout the course of his 25-year career.
- **2018 Citrix Cloud Partner of the Year** award for India and the Asia Pacific & Japan (APJ) region.
- Wipro received **Cloudera customer success** award in the Cloudera Partner Summit 2018.

- Wipro won the most coveted – **NBN Annual Supplier Award – 2017** at the Annual Supplier Summit.
- Wipro has been awarded by Oracle the **“ANZ Partner of the Year for IaaS/PaaS 2017.”**

- Wipro Promax Analytics Solutions is recognised as APAC CIO Outlook’s **“25 Most Promising Business Intelligence Solution Providers 2017.”**
- Wipro-Asahi Beverages jointly won 2016 ISG ANZ Paragon Award for **“Best BPO Sourcing.”**

Invested in social, inclusive, and sustainable growth

At its core, social responsibility and sustainability must transcend boundaries whether organisational or national, and that is the underlying ethos of Wipro’s community initiatives.

We have been actively engaging with local communities on a range of initiatives that include disaster rehabilitation, biodiversity conservation, health care, and education for disadvantaged children, particularly children with disabilities.

Our non-profit Azim Premji Foundation is working towards a vision to significantly contribute to achieving a quality universal education that facilitates a just, equitable, humane, and sustainable society.

We are bringing our vision to life with some of our key CSR Partners in APAC:

- Smith’s Family Learning Program
- Royal Institute for Deaf and Blind

- The Good Company
- The Center for Volunteering
- Foodbank NSW, Foodbank Victoria and Foodbank WA
- Society of the Physically Disabled, Singapore
- Salvation Army
- Second Harvest, Japan

Wipro’s endeavour to make a lasting impact towards creating a just, equitable, humane, and sustainable society is supported by global initiatives such as Wipro Cares, First Book, Million Women Network, and Wipro Siyapha.

Reflect Reconciliation Action Plan

Appreciation and understanding of the cultures and histories of Aboriginal and Torres Strait Islander peoples is the foundation of a reconciled Australia.

We believe that the fundamental key in reconciliation starts with understanding.

In this journey, we aim to create deep awareness of Aboriginal and Torres Strait Islander cultures and histories amongst our employees and strengthen

it as we progress. We aim to work collaboratively with our partners and customers on providing employment opportunities and business to Aboriginal and Torres Strait Islander communities.



Scan this QR code to download Wipro’s Reconciliation Action Plan



● **Wipro Limited**
Doddakannelli, Sarjapur Road,
Bangalore-560 035,
India

Tel: +91 (80) 2844 0011

Fax: +91 (80) 2844 0256

wipro.com

Wipro Limited (NYSE: WIT, BSE: 507685, NSE: WIPRO) is a leading global information technology, consulting and business process services company. We harness the power of cognitive computing, hyper-automation, robotics, cloud, analytics and emerging technologies to help our clients adapt to the digital world and make them successful.

A company recognized globally for its comprehensive portfolio of services, strong commitment to sustainability and good corporate citizenship, we have over 180,000 dedicated employees serving clients across six continents. Together, we discover ideas and connect the dots to build a better and a bold new future.

For more information,
please write to us at
info@wipro.com