Wipro NxtGen MEMS
Innovative Solutions for Medicaid Management
- Powered by Oracle

MITA Aligned | CMS Compliant | True COTS based ‘Configurable’ solutions

DO BUSINESS BETTER
State Health and Human Services Agencies have a lot to juggle, with evolving demands and rapid technological changes such as:

- need to modernize the legacy MMIS
- mandates from CMS to meet the MITA 3.0 framework along with the 7 Standards and Conditions
- new requirements of the Affordable Care Act
- directives from state legislatures to cut costs

To deliver a swift response to such seismic changes, intelligent use of technology is a pre-requisite. Wipro NxtGen MEMS delivers thoughtfully assembled COTS products integrating the best-of-breed solutions to provide the agility needed to meet the demands of Medicaid Management today, and in the future.

- Complete Modularity with Open Architecture
- Commercial Off-the-Shelf (COTS)-based
- Easy to 'Configure' solutions - no code-level changes
- Quick updateable to keep pace with changes
- Very competitively priced
- Enhanced on-demand analytics capabilities

The Wipro NxtGen MEMS Advantage

Wipro NxtGen MEMS combines Wipro's 25+ years of experience as a Medicaid fiscal agent and experience as a CMS contractor for 100+ Medicare Advantage Prescription Drug health plans with our Oracle partnership. Wipro is a systems integrator and premier partner of Oracle, having achieved a Diamond level status, the highest ranking status available in the Oracle Partner Network specialized program. Oracle provides their end-to-end integrated technology stack to the Wipro NxtGen MEMS - sure to meet and exceed any Medicaid management requirements. Wipro NxtGen MEMS provides Innovative Solutions for Medicaid Management that are Compliant, Agile and Powerful.

Wipro NxtGen MEMS

Compliant /Alignment with all National Standards:

- MITA 3.0 Framework Principles
- CMS’s 7 Standards and Conditions
- NIST, FISMA, HITECH and HIPAA Security
- NHIT Application/Solution Principles

Flexible - plug and play environment, Open SOA Architecture

Interoperable - facilitate alignment with current business needs, easily adaptable to future needs

Modular - primarily comprising Oracle COTS-based applications

Easy to Configure - configurable with natural language-based business rules

Extensible - SaaS-based provisioning supports new products and capabilities

Scalable - increase operational efficiency, innovation outcomes

Consistent - perform operational and administrative tasks utilizing best practices

Ubiquitous - reach diverse population through Internet, personal devices and inter/intra agencies
Benefits for Health & Human Services Agencies

Wipro NxtGen MEMS provides state health and human services agencies numerous benefits including:

- **Risk Reduction**: Easily replace any or all legacy systems with current technology, taking advantage of proven components.
- **Modernization**: Adopt a comprehensive technology stack of advanced commercial products, which are modular and interchangeable.
- **Flexibility**: Incorporate new modular units into the overall healthcare service, integrating with current COTS products.
- **Low Cost**: Replace MEMS modules as budget allows and agency needs are identified.

COTS Components

Wipro NxtGen MEMS takes advantage of the following best-of-breed, industry-proven COTS products to deliver a solution that is modular, easy to configure and integrate, and simple to use:

- **Oracle Business Intelligence Enterprise Edition** - supplies data analytic reporting, ad-hoc queries and dashboards
- **Oracle Health Insurance** - provides automated claims pricing, claims adjudication, encounter and capitation processing
- **SOA Suite** - transforms complex application integration into agile and re-usable services
- **PeopleSoft** - combines claims processing and data analytics into a complete financial package
- **Siebel** - manages all customer-facing operations
- **WebCenter Content** - consolidates unstructured content from across diverse systems
- **GooldeREBS** - provides a complete drug rebate management system
- **LexisNexis ProviderLookup** - accesses accurate, detailed and current provider demographic data
- **LexisNexis Intelligent Investigator** - uses sophisticated rules-based analytics to identify and prioritize fraud and abuse cases
- **LexisNexis Trail Tracker** - enables fraud and abuse investigators to plan & identify activities and document investigations
**Solution Architecture**

- **Individuals**
- **Workers**
- **Providers**
- **Contractors**

- Mobile / Disconnected
- Web
- Phone / Fax / IVR
- Email / Imaging
- Text
- Chat
- Local Office

**WEB PORTAL**
Self Service, Help Desk, Online Applications, Profile Management, News & Forms

**MiTA-Aligned Business Processes**

- **Bus Rel Mgt & Prov Enrollment/Mgt**
  - Inter-agency agreements, provider enrollment, outreach, inquiries & appeals

- **Contractor Management**
  - Contract creation, approvals and monitoring & correspondence

- **Member & Enrollment Management**
  - Member enrollment, eligibility inquiries, communications, grievances and appeals

- **Operations Management**
  - Claims adjudication & processing, service authorization, cost avoidance

- **Financial Management**
  - Accounts receivable & payable, cash control, general ledger, financial reporting

- **Care Management**
  - Care mgmt-members, treat plans, targeted outcomes, indiv health stat & population mgt

- **Performance Management**
  - Comp analytics, quality of care, compliance, fraud and abuse, erroneous payments

- **Plan Management**
  - Plan, analysis, health plan/benefit admin, rate set, prog measures monitor, reporting

**SECURITY**
Identity and Access Management, SSO

**BUSINESS INTELLIGENCE**
Dashboards, Ad Hoc & Scheduled Reports

**CONTENT MGMT**
Forms, Correspondence Document Mgt.

**DATA WAREHOUSE**
OLAP / Data Mining

**VERIFICATION SERVICES**
CMS, IRS, OGI, SSA, DHS, Equifax, etc.

**BUSINESS RULES**
Policy Modeling, Natural Language Rule Authoring

**3rd PARTY & LEGACY**
MMIS, State, Doc Mgt

**MASTER DATA MANAGEMENT**
Matching Services, Address Cleaning, De-duplication, Fraud Detection, Standardization, Client Index

**DATA MGT**
Structured & Unstructured Data, Data & Security Availability

**SOA ENTERPRISE INTEGRATION SERVICES**
The WIPRO Advantage

7.3 billion in annual revenues

158,000+ employees across the globe

7th largest IT Services firm in the world

Diamond-level partnership with Oracle provides access to industry leading solutions in Healthcare – with 20 of the top 20 health insurers running Oracle applications

Healthcare Informatics has named Wipro as one of the “Fastest Growing Health Information Technology Businesses”

Ethisphere Institute has recognized Wipro as the world’s most ethical company 4 years in a row

Our Healthcare Projects Include:

Medicaid Fiscal Agent for Missouri

» Providing MMIS operations and software support for over 25 years

» Processing over 98 million claims for 41,000 providers and 900,000 eligible Medicaid members each year

» Operating 3 call centers; receiving 586,000 provider calls and 290,000 member calls annually

Medicare Advantage Market

» Developing and implementing a customized SaaS-based Medicare Advantage Platform and Claims Platform

» Catering to 100+ Medicare Advantage Plans and 5 Medicaid-Medicare Plans

» Including approximately 10+ million beneficiaries

Centers for Medicare & Medicaid Services

» Delivering services to CMS for CMS Member Beneficiary Data for 25+ years

» Providing subcontracting services for CMS Medicare Medicaid Coordination Office in association with the Dual Demonstration Program

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About Wipro Ltd.

Wipro Ltd. (NYSE:WIT) is a leading Information Technology, Consulting and Business Process Services company that delivers solutions to enable its clients do business better. Wipro delivers winning business outcomes through its deep industry experience and a 360 degree view of “Business through Technology”- helping clients create successful and adaptive businesses. A company recognized globally for its comprehensive portfolio of services, a practitioner’s approach to delivering innovation, and an organization wide commitment to sustainability, Wipro has a workforce of over 150,000, serving clients in 175+ cities across 6 continents.

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