ITAT practice assists in transformation of IT organizations across all industries, all geographies and in both build and run areas of IT.

- **Build**: IT cost variabilization, framework-based consulting, process & tools automation, verification & validation, IT organization design and application of lean in IT to address both ‘cost of change’ and ‘speed of change’
- **Run**: IT service management, service integration & management, service modeling, service introduction, IT Run organization design and application of lean to optimize run cost and predictable service delivery
- **DevOps, Agile & Lean**: Agile Advisory, Lean Advisory to address lean IT transformation, lean & agile synergy to create effective IT factory

Our tried and tested D3V (Discover > Define > Deploy > Verify) approach helps assess your organization’s current state of maturity, define / refine customer specific target operating model and processes taking into account the unique challenges that you have, implement it in a planned manner with least or no adverse impact to ‘Business As Usual’ (BAU) and make continuous improvements in a sustainable manner thereafter.

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**IT AGILITY AND TRANSFORMATION WITH WIPRO CONSULTING SERVICES**

**What we offer**

- IT Cost Variabilization
- IT CIMF
- IT Agility
- IT Cost Reduction
- IT Transformation
- Framework Based Consulting
- CMMI
- ITIL
- ISO
- SPICE
- TMM
- Org Design
- IT Org Design
- Function Design
- Proud Support
- Test CoE
- SOA as a Managed Service
- V&V
- Test Transformation
- Process Consulting
- Test Optimization Solution
- SCRM/Service Introduction
- Service Introduction as a Managed Service
- Point Solution in SCRM
- Service Mgt / Service Integration
- IT Service Integration
- IT Service Governance
- IT Service Performance Mgmt.
- Point Solution
- Process Automation / Tools
- Tools Evaluation
- Tools Optimization
- Tools Consulting
- Tools CoE
- Lean, Agile and DevOps in Build + Run
- Problem Solving in Build + Run Areas Using Lean, Six Sigma & Other Improvement Methodologies

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IT BUILD + RUN SERVICE OFFERING
Our Service Portfolio

- **IT Cost Variabilization**: This offering helps achieve agility and competitiveness with the help of cost variabilization while retaining the flexibility to deal with risk during volatile times and to break out of the bonds that fixed pricing creates.

- **Framework-based Consulting**: Also known as Model-based Consulting, this is a proven approach to process improvement comprising services such as process assessment, definition, training, implementation and continuous improvement initiatives leveraging frameworks/models such as CMMI, ISO, ITIL, Automotive SPICE and TMM.

- **Service Integration & Management (SIAM)**: SIAM is a supplier and domain agnostic, scalable and end-to-end service (AD, AM and IT Infra) integration framework that addresses the key challenges associated with multi-sourcing or a fragmented organization. It acts as a cross functional layer between business and downstream suppliers providing governance and assurance services.

- **Service Modelling**: ‘Tool agnostic’ and ‘process oriented’ end-to-end mapping of components in business layer (services, processes) and IT layer (applications and infrastructure) and their ‘inter-relationships’ to establish the ‘service centric - single and authentic source of truth’ for an enterprise’s IT landscape. Service modelling helps to establish end-to-end traceability, relationship and interdependencies of services, application, infrastructure components, maturing organization’s CMDB/CMS, define/establish BLAs of a service, reduce TCO and helps in IT automation.

- **Service Introduction**: It is critical to business that introduction of new services and changes to existing services are delivered and managed at the right cost and right quality with a minimal disruption to existing services or users.

- **IT Organization Design**: Organization design is an important foundation for any growing company to realize their vision and build their operations on top of it with the attendant benefits of improvements brought in to their work allocation, coordination and communication, and supervision practices.

- **DevOps Advisory**: DevOps is one of the emerging IT development trends because of the growing need of almost “on demand” delivery of IT services by the businesses. Our DevOps framework is developed out of collective organization experience of application of lean, agile and continuous integration. The framework brings the ability to transform an organization to adopt DevOps practices and create a continuous delivery model to provide on demand IT delivery.

- **Agile Advisory**: Wipro’s Global Agile Model for Enterprise (W-GAME) is a systemic and holistic model for enterprise agility to ensure alignment in people, process, practices and tools utilizing multiple aspects of lean and agile approaches to creating a hybrid and custom-fit model that enables value for customers.

- **Lean Advisory**: Wipro’s 4E model involves the application of lean techniques within the IT enterprise that can help reduce variability, improve efficiency and output, align business and IT objectives, and improve quality.

If you would like to learn more, please contact Santosh.Bungle@wipro.com and Kandarp.Nathvani@wipro.com
About Wipro Consulting Services

Wipro Consulting Services (WCS) is a key differentiator for Wipro Limited. WCS consults and leads organizational and business process transformation to improve performance, increase effectiveness, reduce costs and improve resilience. It introduces leading edge practices and offers business advisory, business and functional transformation, IT consulting and risk and compliance services to many of the world’s leading organizations, governments and institutions.

About Wipro Ltd.

Wipro Ltd. (NYSE:WIT) is a leading Information Technology, Consulting and Business Process Services company that delivers solutions to enable its clients do business better. Wipro delivers winning business outcomes through its deep industry experience and a 360 degree view of “Business through Technology” - helping clients create successful and adaptive businesses. A company recognized globally for its comprehensive portfolio of services, a practitioner’s approach to delivering innovation, and an organization wide commitment to sustainability, Wipro has a workforce of over 150,000 serving clients in 175+ cities across 6 continents.

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