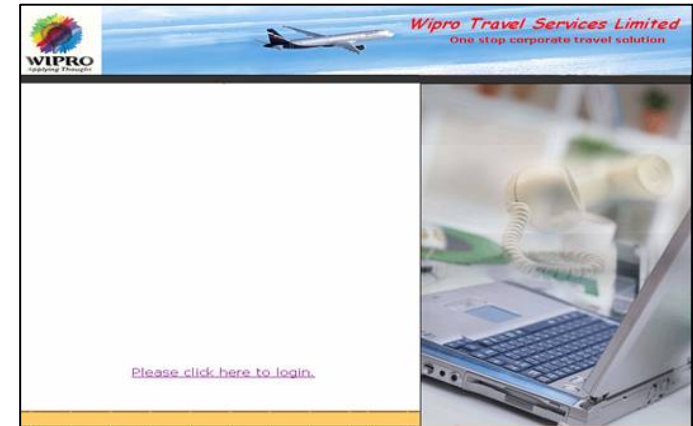


Corporate Booking Engine for Wipro Travel Services

Customer profile

Wipro Travel Services is a travel agency catering to the travel needs of Wipro employees.

- Deals with all major airlines and hotels (Domestic and International)
- US \$35+ million in transactions and a leading Abacus customer in India
- Serves more than 53,000 Wipro employees



Challenges	How IBEX helped	After
<ul style="list-style-type: none"> ▪ Manual Flights booking process using Abacus Terminal and internet sites of various airlines. ▪ High cost on Infrastructure as Abacus connectivity required at each travel co-ordinator location across India. ▪ Manual Invoice and credit note generation . ▪ Manual Data transfer from one application to other applications for MIS reports. 	<ul style="list-style-type: none"> • Single Point solution for Travel Booking, Invoicing and MIS Reports. • One application to connect the GDS and Non GDS inventory (direct access). • Business Intelligence embedded to choose itineraries based on dynamic business rules and company policy. • Integration with existing employee travel request creation and approval process flow. 	<ul style="list-style-type: none"> • Reduction in installation costs. • Reduced cost on communication infrastructure as no dedicated communication line is required per agency location. • Fully automated search and book process. • Increased agent productivity – freeing them up to work on streamlining other travel processes and manage travel partners.