

Trust & Safety - Fraud Management Solution

Mitigate fraud in web channels and loyalty platforms

With the growth in digital customers and sales channels, there is increased risk of fraudulent transactions with newer and complex methods in different areas such as payment fraud, card fraud and application fraud. Wipro provides an integrated solution to fight fraud in real time through an AI/ML based platform, adaptive behavioral analytics and fraud experts.

Key Takeaways

- Real time processing of fraud to mitigate and prevent fraud
- Checking of all transactions irrespective of the type and source
- Exceptions reviewing by highly skilled fraud experts

New age fraud solution to reduce fraud risk and improve revenue

Key Benefit

100%

coverage for checking of transactions

10-20% additional

reduction in false positives

20-40%

reduction in manual verification costs

Up to 1%

increase in revenue due to reduction in lost sales

Features

- Automatic real-time detection of both new and existing types of fraud
- Scoring based mechanism to identify, classify risk and send for exceptions reviewing to fraud specialists
- Real-time processing and decision making, with advanced behavioral anomaly detection and alert system
- Advanced analytics for real time dashboard and strategic insights

Smart hybrid model for managing fraud with technology platform and service layer

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