

Planning, data migration solution for a large paper products manufacturer in North America





## Client background

**Client/descriptor:** The largest integrated producer of uncoated free-sheet paper in North America and the second largest in the world based on production capacity.

**Industry:** Paper & paper products.

**Geography or areas of operations:** US and Canada

**Total annual revenue:** Revenue is approx. \$6+ billion

## Challenges

A complex application landscape prevailed where solutions had to be built with stringent timelines. Complex planning had to be executed with multiple scenarios and multiple stakeholders had to be managed on solution approval. Convincing the business team on the proposed solution was tough as the client's business team were firm with their stance.

## Solution

Wipro used its standard assessment methodology to arrive at the solution. It comprised of the following:

- Study of existing Baan planning process
- Understanding business pain areas and add-on requirements
- Gap analysis (compared with standard JDE)
- Discussion with business on recommended solution options to fill up gaps
- Final solution with all pieces integration

The planning solution was a perfect fit for the business team and included harmonization, extraction, data massaging and data upload with quality checks.



## Business impact



Automated solution, with very minimal planner intervention



Solution with less business team disturbance



Complete clarity on the data migration and planning pieces to make it easy to integrate in the whole migration project



Solution adoption from business team, due to pain areas addressed



No maintenance and transaction for multiple applications



Wipro's process transformation consulting team assessed as-is state of Domtar's Baan warehouse data and planning landscape. Wipro process transformation consulting helped with the solution roadmap, which has resulted in perfect decision-making and planning for migration of Baan to Oracle JDE system. Key solution levers used were process mining, harmonization, process automation and end-to-end process visibility.

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