



A Global Swiss Bank Migrates to Remote Working Environment for Continued Operations

As a financial services company headquartered in Switzerland but with customers and employees worldwide, the bank needed a rapid implementation of off-site working environments in the face of a global pandemic.

The bank had to act quickly for the safety of their employees, but it also needed to continue operations and provide services to customers through the latest technologies. The high cost of maintenance, a non-scalable infrastructure, and a ticking clock was working against them.

The Switch to Remote Workspace Solutions

The Swiss bank chose Wipro to handle their mass migration to remote working environments. Specifically, Wipro *virtuadesk*[™], a VDI services solution, enabled employees to work from virtually any remote location. Its rapid deployment meant continued operation of banking services to customers.

Wipro's Rapid Employee Access Solution not only connected employees to bank systems but also scaled to a growing need for connections, provided state-of-the-art security, and optimized performance. Employees could safely carry out the work of the Swiss bank from off-site locations.

- ✓ **Scalable solution.** The Swiss bank needed a system for 40,000 users across four geographical regions. And with agile provisioning and robust monitoring, employees could work with reliability and at high speed.
- ✓ **Secure access.** Thanks to Wipro's Multi-Factor Authentication (MFA), up to 90,000 users benefited from remote security access.
- ✓ **Lower costs.** High maintenance cost was a preexisting problem even before the pandemic. Wipro's solutions offered 30% operational savings while providing the latest VDI for banking technology.
- ✓ **Remote working environments.** An additional 50,000 physical desktop users worldwide were connected through Remote PC by installing Citrix virtual desktop agents (VDAs).
- ✓ **Rapid deployment.** Wipro had in-hand solutions for employees in just 2-3 days. And the global rollout was complete in only 2-3 weeks.

In a February 2020 report, Gartner, Inc., a leading research and advisory company, named Wipro for its Ability to Execute and Completeness of Vision. They recognized Wipro as a Leader in their 2020 Magic Quadrant for Managed Workplace Services, Europe*.

Ready to recalibrate?

[Contact us](#) to schedule a live demo of Wipro *virtuadesk*[™] and learn more about fast, cost-effective VDI solutions for banking.

* Gartner, Magic Quadrant for Managed Workplace Services, Europe, 25 February 2020, David Groombridge, Claudio Da Rold, Tobi Bet, Stephanie Stoudt-Hansen. Gartner does not endorse any vendor, product or service depicted in its research publications, and does not advise technology users to select only those vendors with the highest ratings or other designation. Gartner research publications consist of the opinions of Gartner's research organization and should not be construed as statements of fact. Gartner disclaims all warranties, expressed or implied, with respect to this research, including any warranties of merchantability or fitness for a particular purpose. This graphic was published by Gartner, Inc. as part of a larger research document and should be evaluated in the context of the entire document. The Gartner document is available upon request from Wipro.