



Provider credentialing

**Fast accurate and comprehensive
provider credentialing**







Introduction

Provider credentialing, monitoring and re-credentialing is an arduous ongoing process for Medicare Advantage Health Plans. The Centers for Medicare & Medicaid Services (CMS) requires all health plans to keep the provider directories up to date with real-time data and may subject the plans to penalties, or even restriction on new enrollments if inaccuracies are found.

The Solution

The Medversant and Wipro partnership is focused on delivering industry-leading accuracy in provider credentialing and robust provider data management. This is done through our state-of-the-art technology and BPO capability to meet the CMS mandated credentialing, primary source verification, sanction monitoring, and re-credentialing standards for the MA Plans and remain compliant.

Solution highlights

-  Online credentialing and enrollment portal integrated with Council for Affordable Quality Healthcare (CAQH) to capture electronic application and supporting documents, mailroom support and data entry operations for paper forms
-  Streamlined provider outreach by trained analysts to obtain completed applications and minimize non-responders
-  Primary source verification powered by Medversant's AutoVerify™ and Encompass™. Manual source verification conducted on all failed entries
-  Virtual review committee solution to facilitate medical peer review meetings remotely, providing the tools and information necessary to render and document committee decisions



A fully automated process that finds, verifies and updates provider information and changes from thousands of electronic source authorities. Automated alerts of state license expiry and monitoring of sanctions



Provider data warehouse with integration across all data sources such as CAQH, DEA and Boards



Compliance with CMS, NCQA, URAC, and The Patient Protection Act regulations

Benefits



End-to-end solution - State-of-the-art technology, operations and compliance



50% improvement in credentialing cycle - 20 to 30 days as against an industry average of 60-90 days or more



Improved provider satisfaction – Easy technology interface with 100% support model



100% NCQA compliance requirements met from day 1



Minimal CapEx investment with SaaS-based tiered pricing

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A company recognized globally for its comprehensive portfolio of services,

strong commitment to sustainability and good corporate citizenship, we have over 180,000 dedicated employees serving clients across six continents. Together, we discover ideas and connect the dots to build a better and a bold new future.

For more information,
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